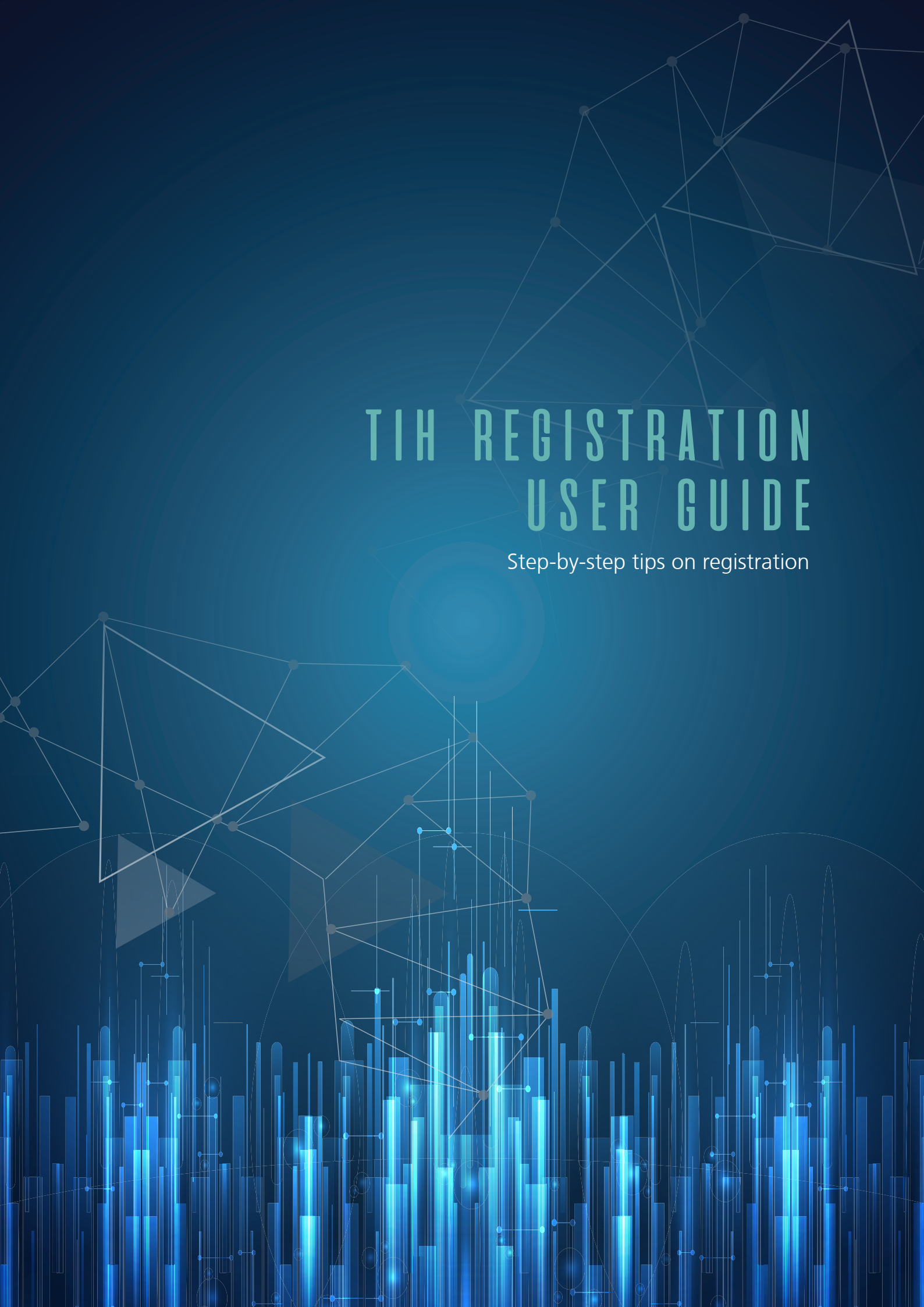

TIH REGISTRATION USER GUIDE

Step-by-step tips on registration

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3 / Registering as a **BUSINESS**
- Overview
- Steps to register
- What the different accounts mean

16 / Registering as a **DEVELOPER**
- Steps to register

27 / Registering as a **PUBLIC** user
- Steps to register

INTRODUCTION

TOURISM INFORMATION & SERVICES HUB

The TIH Registration Guide will provide you with a clear understanding of which account to register for.

To start, there are 3 user accounts available for registration on TIH:

	Business Access to full suite of features on TIH to contribute and draw upon products and services	**Developer** Freelance/individual developer to draw upon products and services in TIH via APIs	**Public** Access to images, videos & other digital assets only
Tourism Information - Product & Experience Listings - Ideas & Inspiration	✓	✓	✗
Travel Software Services	✓	✓	✗
Our Partners - Business Directory	✓	✓	✗
Marketing & Media Assets - Digital Images & Videos	✓	✓	✓

To register, please click on the following link:
https://tih.stb.gov.sg/content/tih/en/profile/register.html

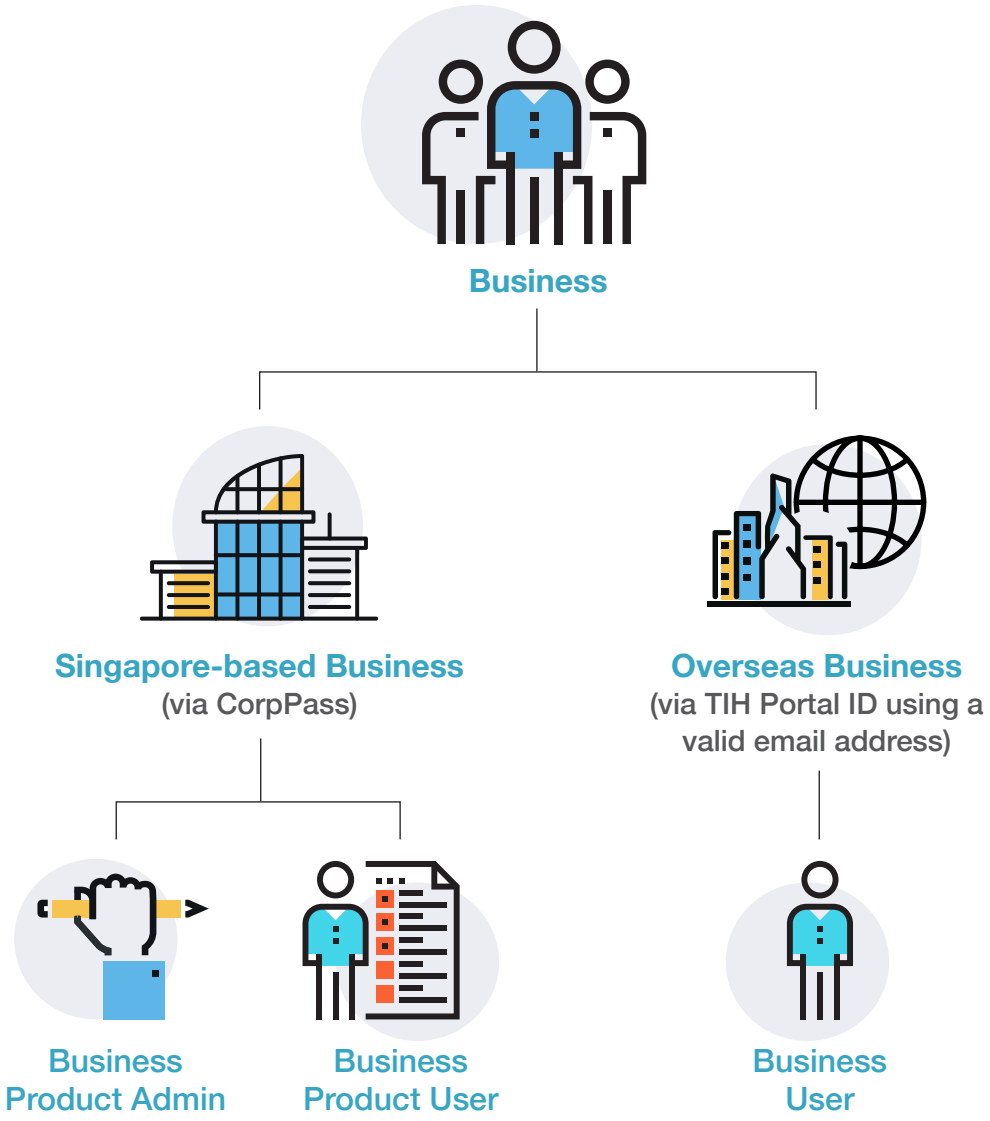
REGISTERING AS A BUSINESS

Overview

Singapore-based businesses are encouraged to register through CorpPass[1] to access the full suite of features on TIH.

Overseas businesses, on the other hand, can register for a TIH Portal ID with a valid email address. With this account, users will only be able to draw content from TIH.

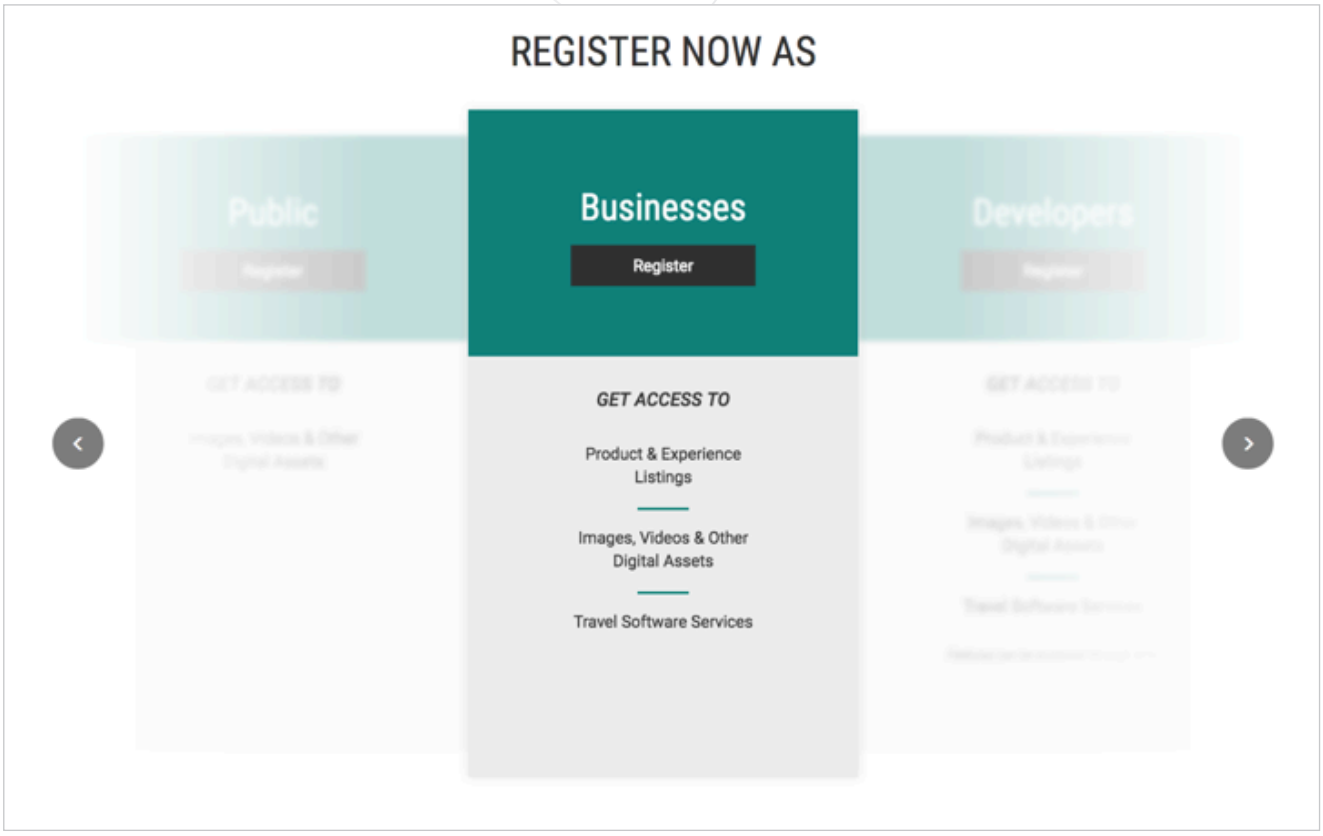
Figure 1: Overview of business user accounts



Note: Please refer to the table on page 18 for more information on the access rights for the different accounts.

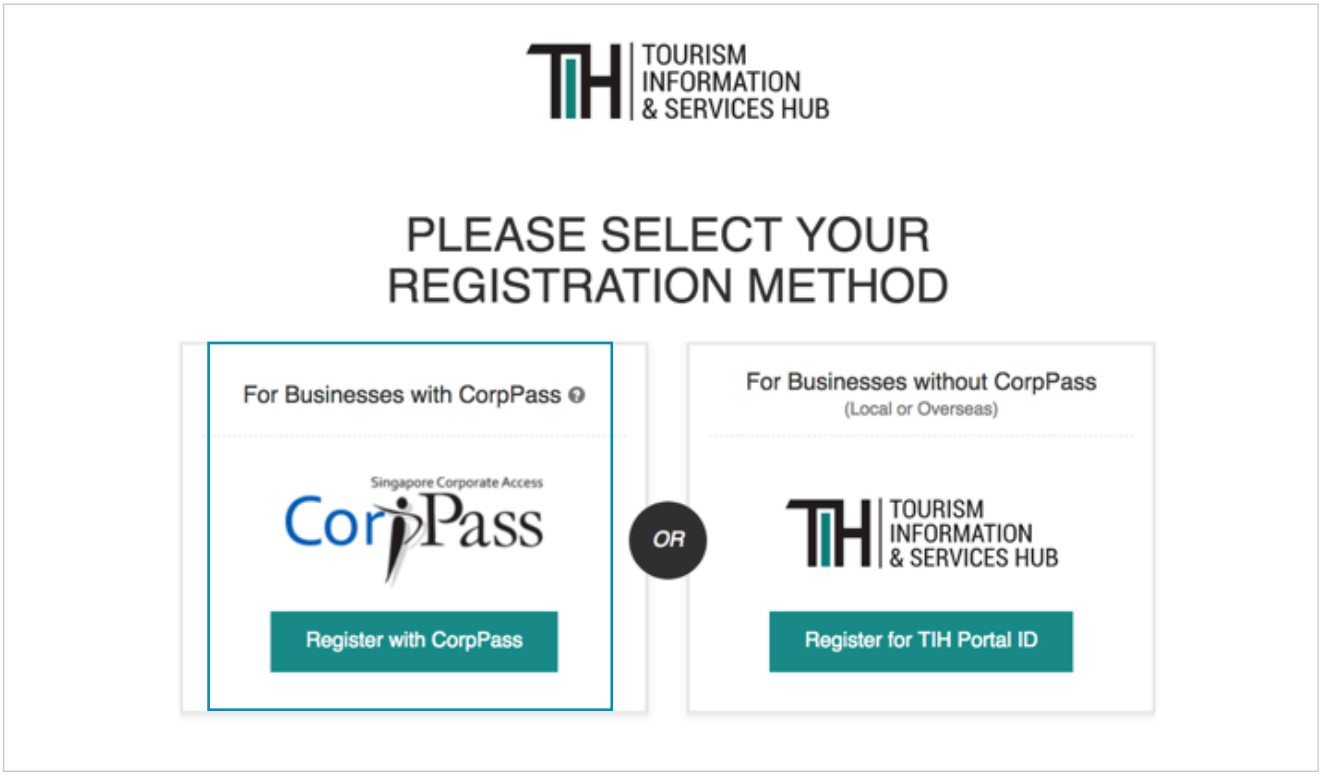
[1] CorpPass is a corporate digital identity for local businesses and other entities (such as non-profit organisations and associations) to connect with Government agencies online.

Steps to register

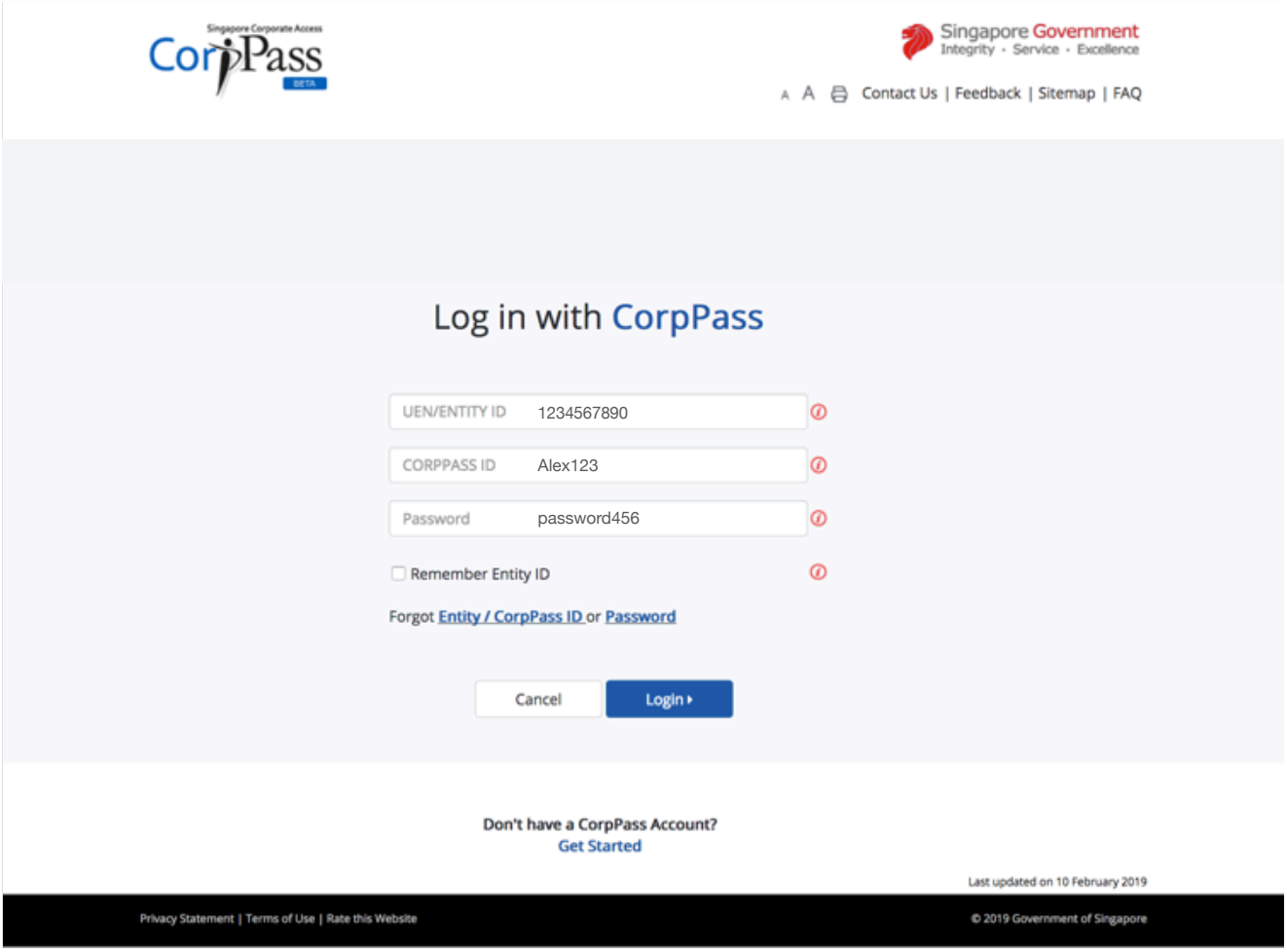


Register using CorpPass

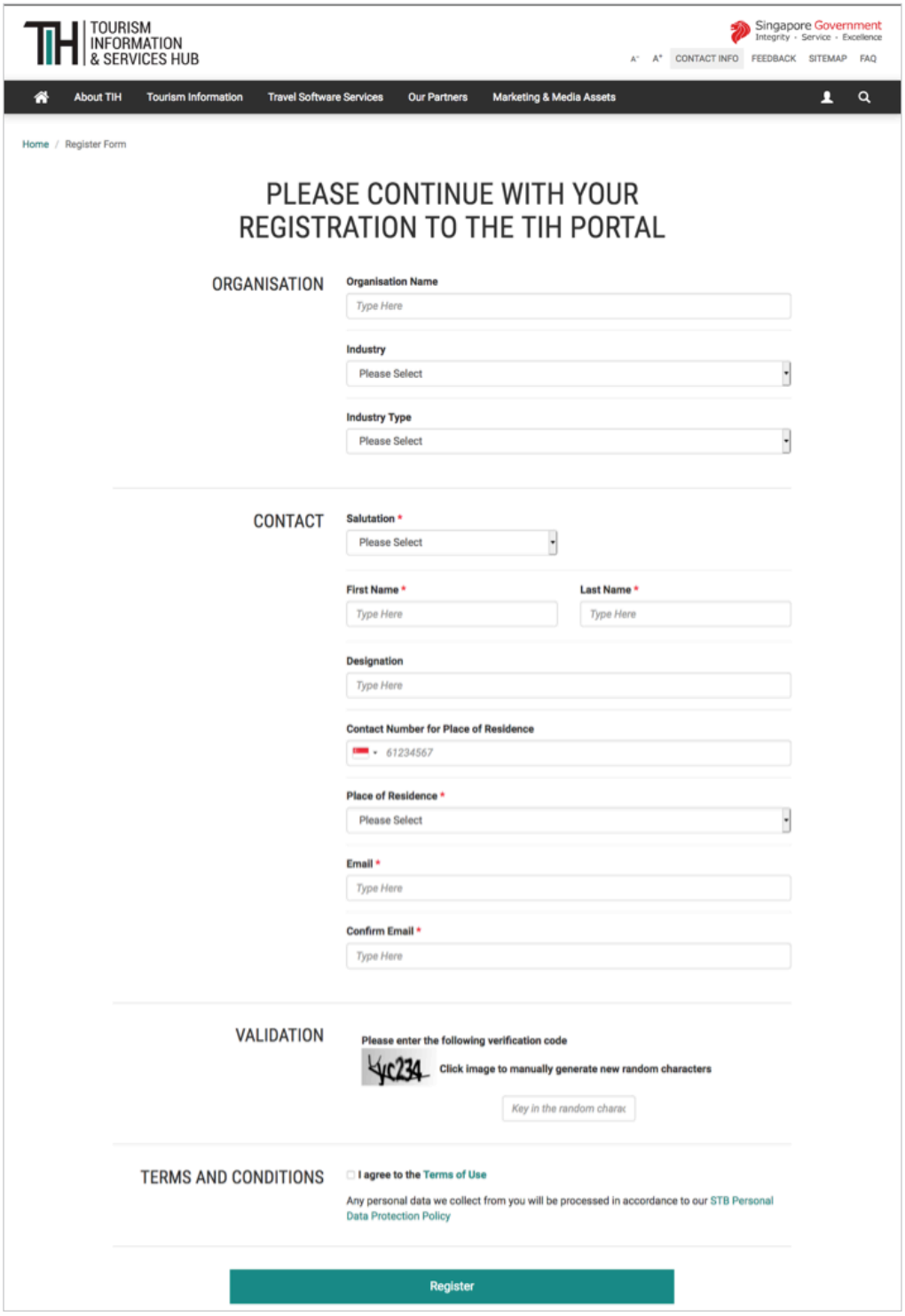
Register with the CorpPass option to access the full suite of features on TIH.



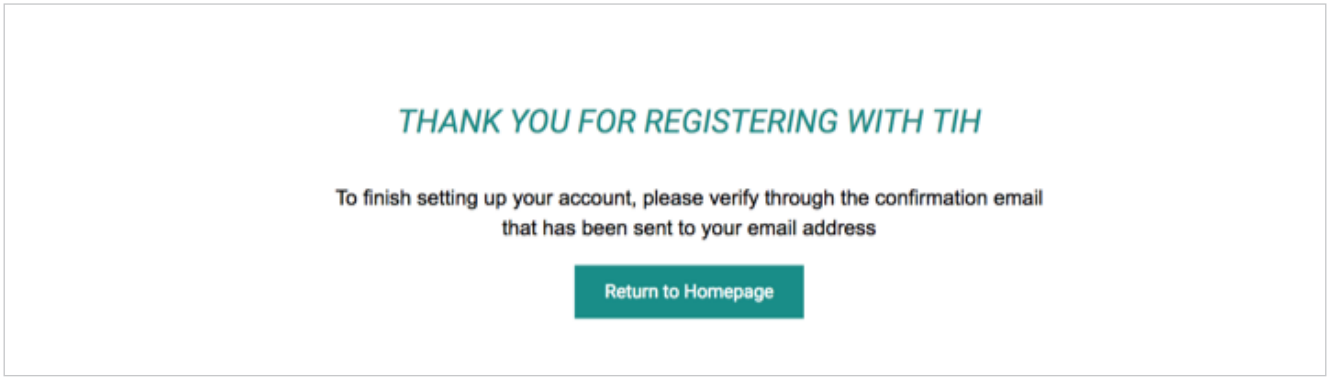
For Singapore-based businesses that choose to register using CorpPass, you will be redirected to the CorpPass website. Please enter your login details accordingly.

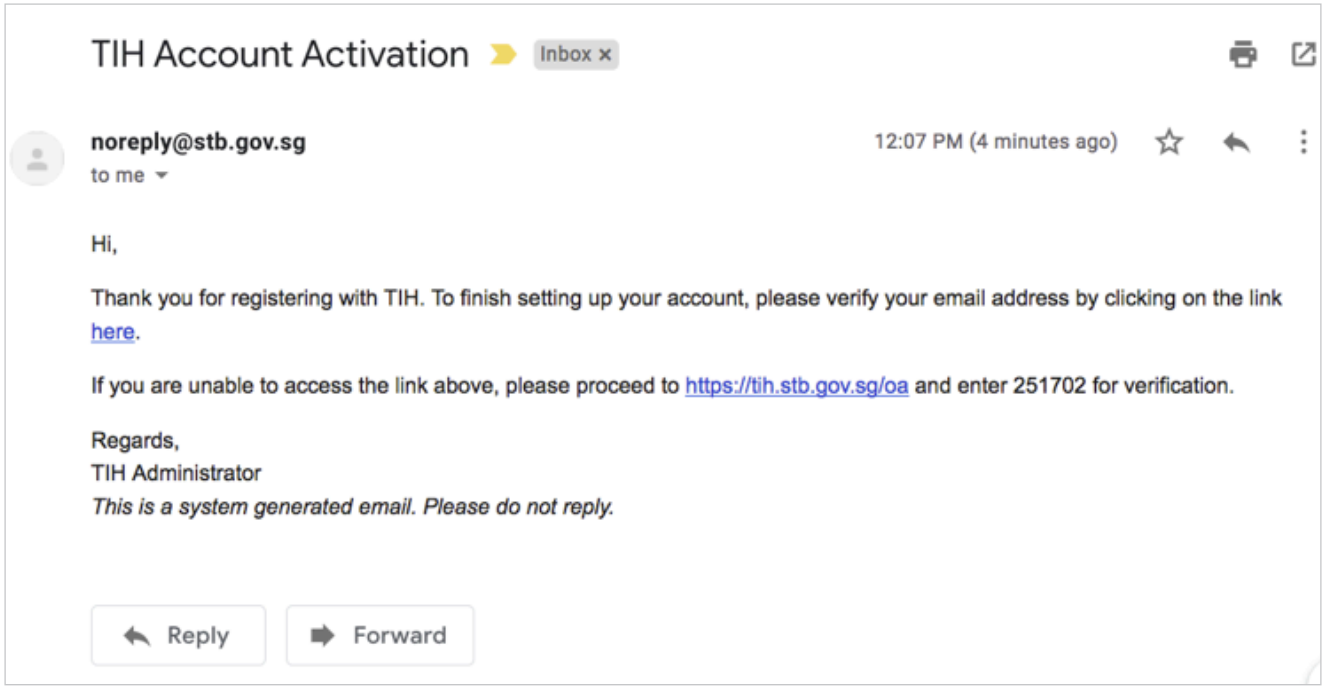


After logging in to CorpPass, you will be directed to the TIH register form to continue with your registration to the TIH Portal. Please fill in the required fields accordingly.



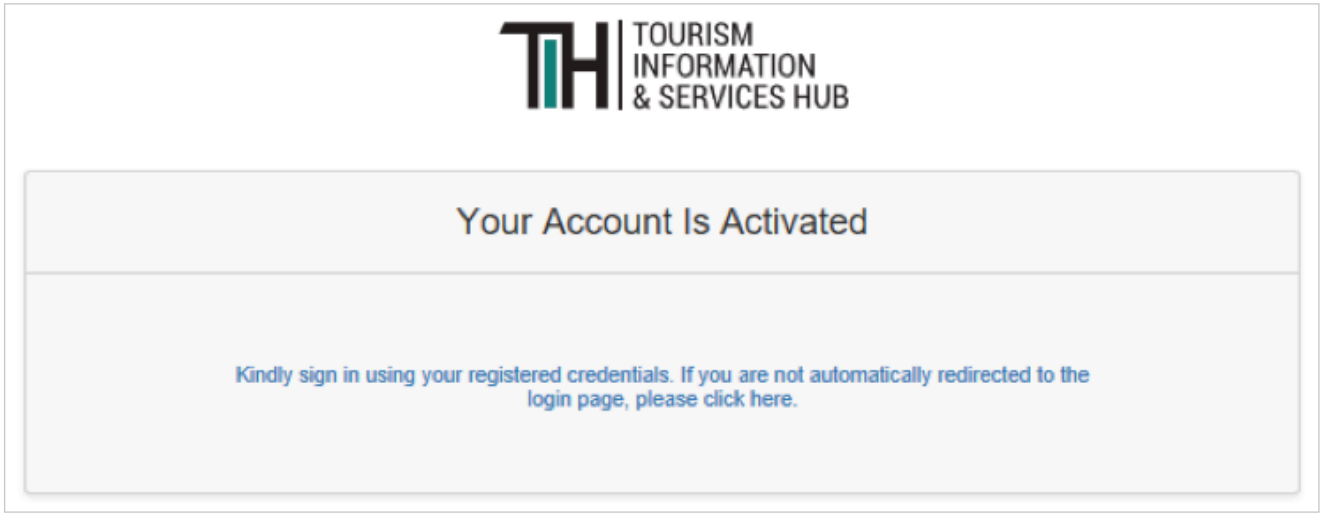
To complete your account registration process, look out for a verification email from TIH sent to your email address.

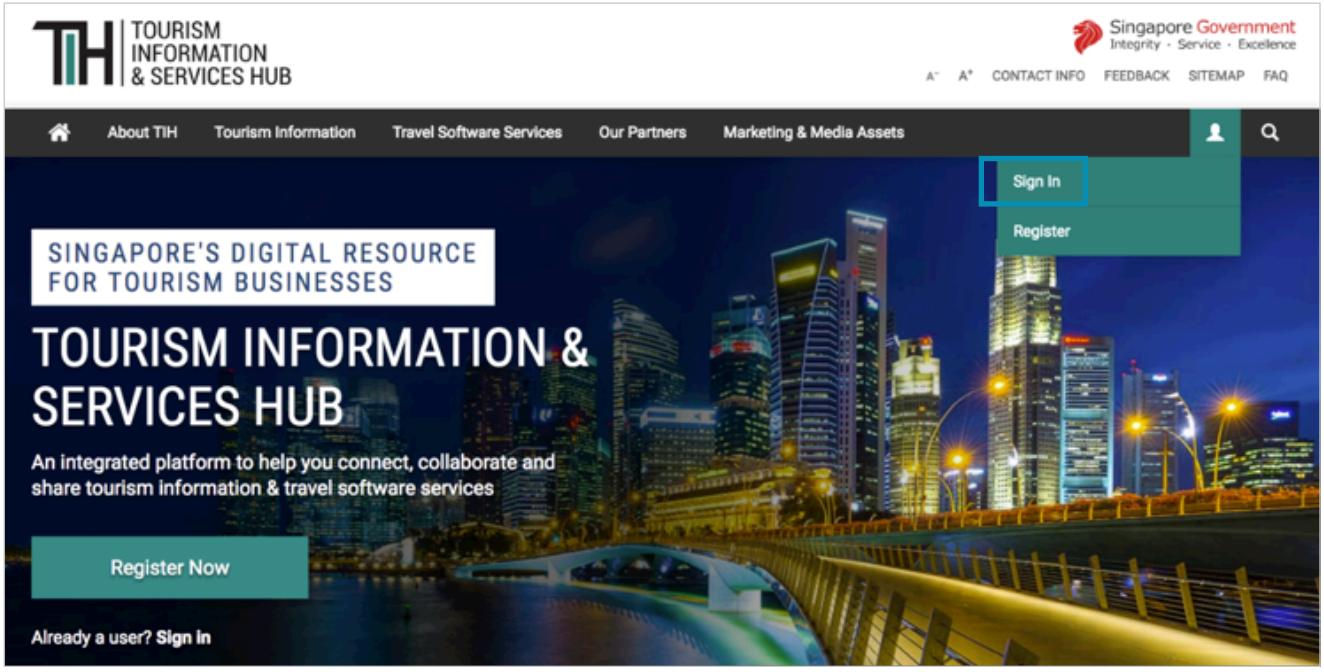




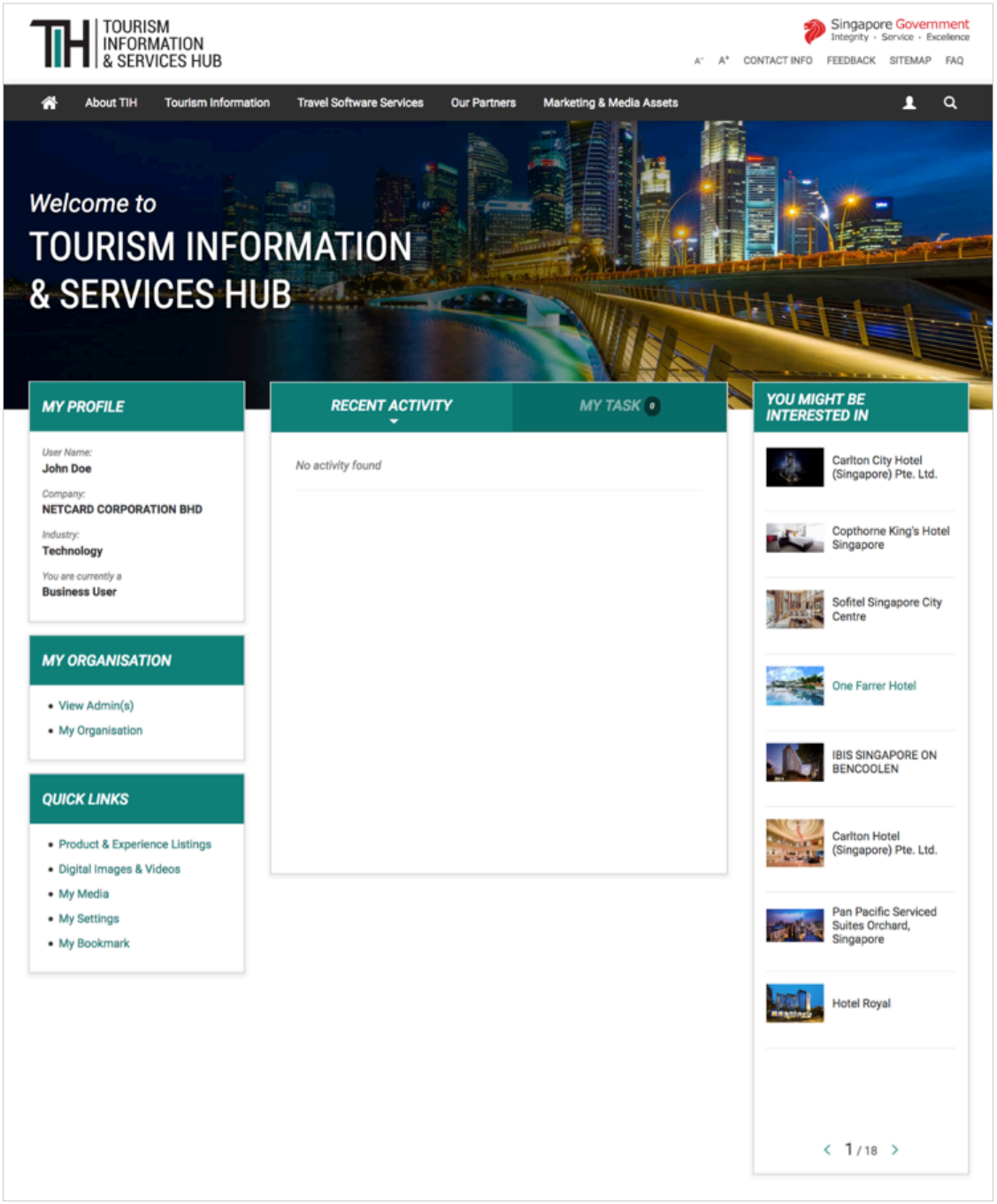
*Note: Please check your spam folder if you are not able to locate this email.

You will be re-directed to the login page once you have verified and activated your TIH account.



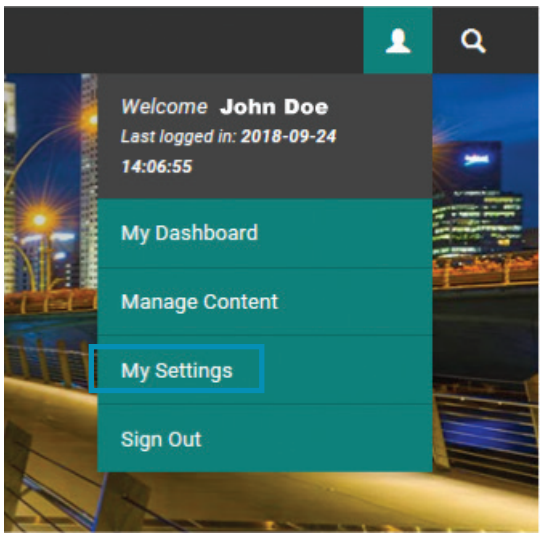


Upon logging in, you will see your Dashboard in TIH.



Start exploring or contributing your organisation's content

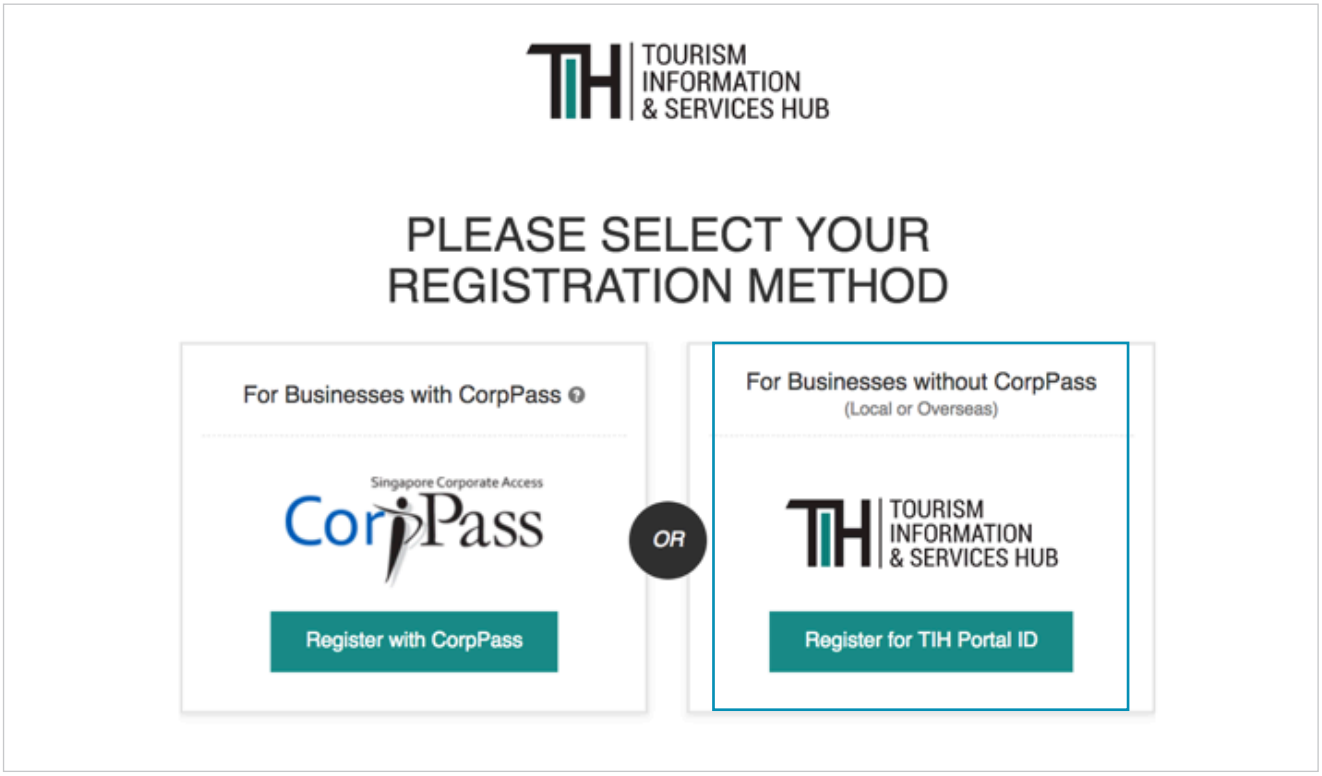
For business users who would like to access content in TIH through APIs, please request for an API key by checking the highlighted box in your profile settings. An API key will then be sent to you via email.



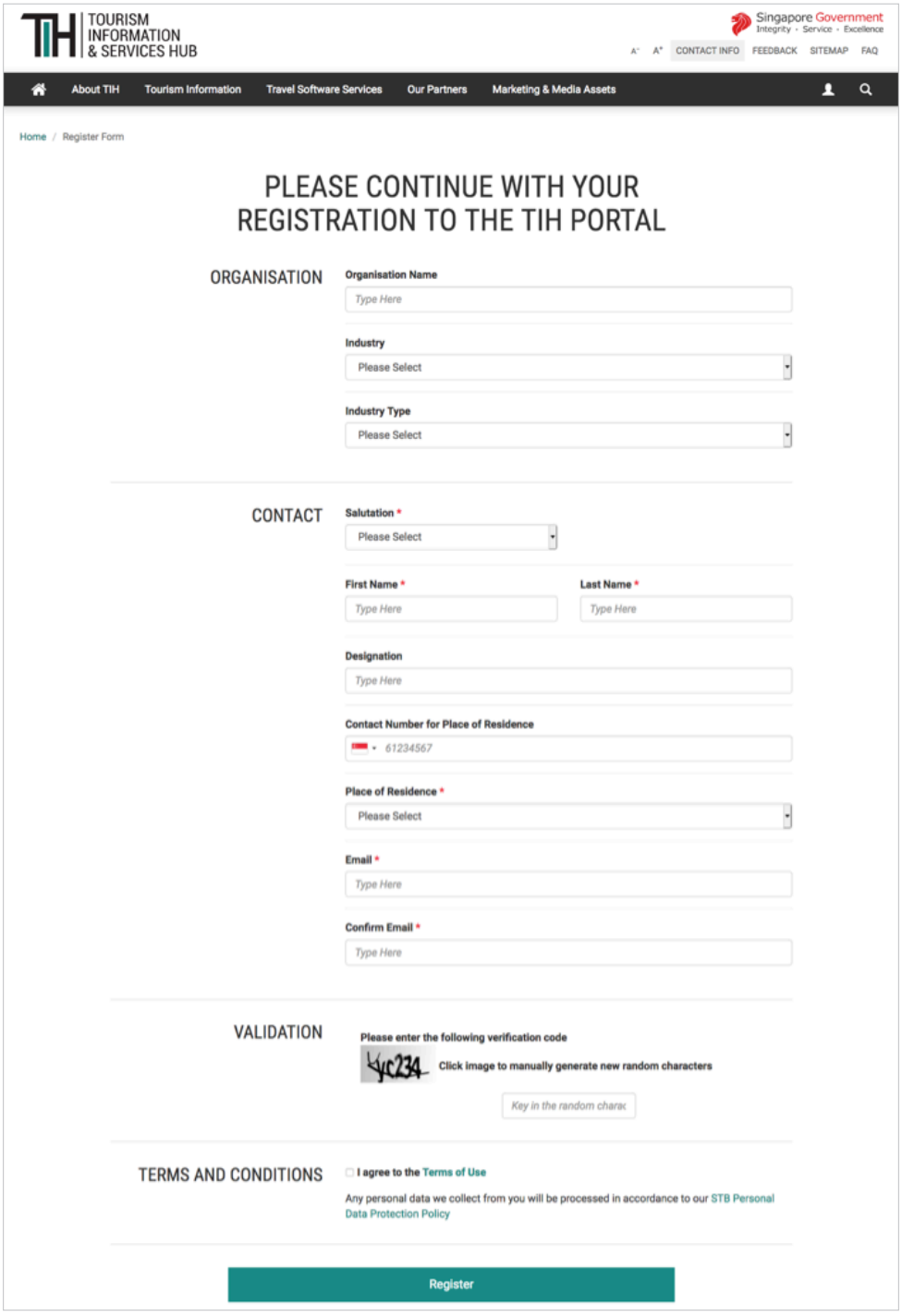
Note: Please check your spam folder if you are not able to locate this email.

Register without CorpPass

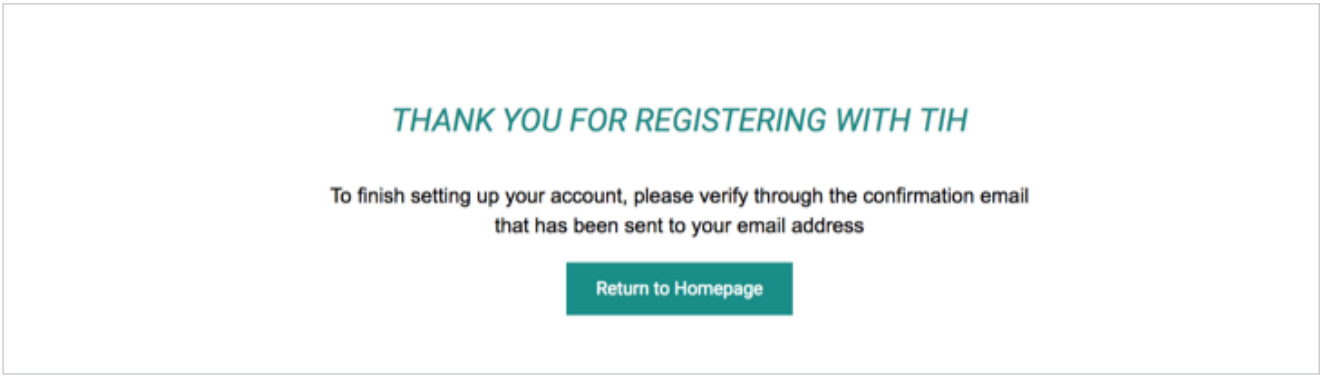
All overseas businesses can use a valid email address to register for a TIH Portal ID.

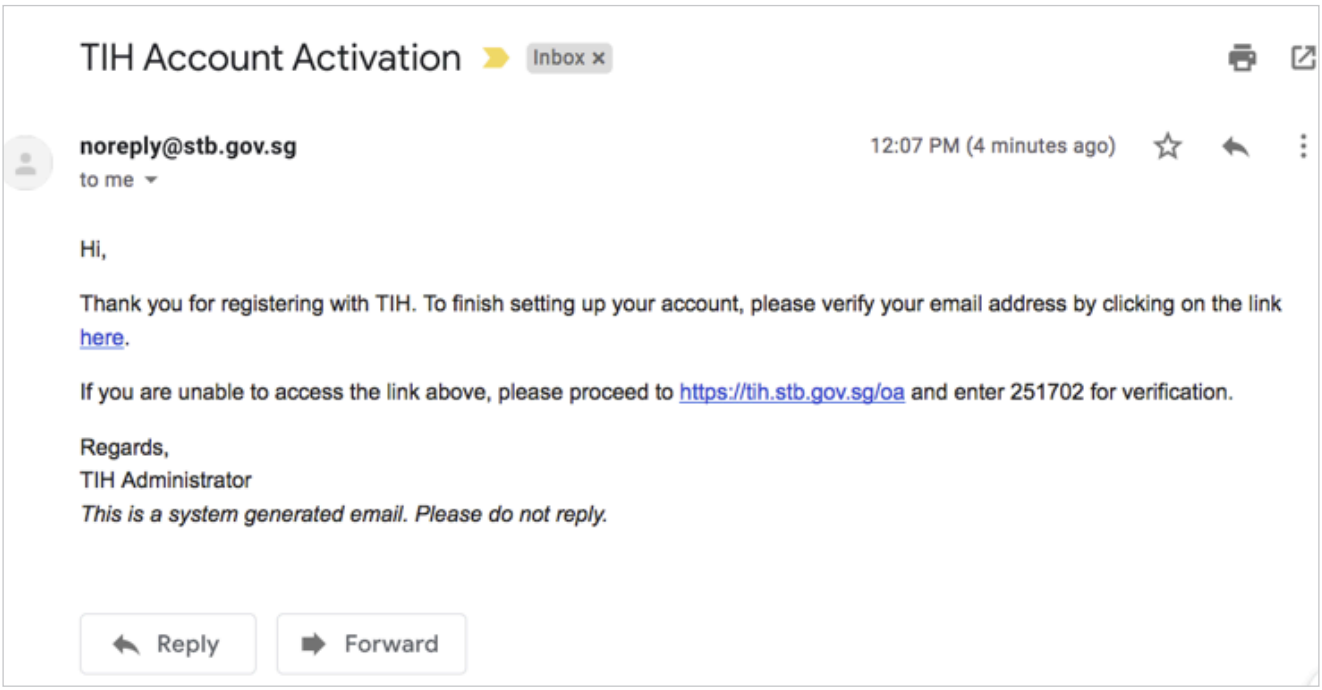


For businesses registering without CorpPass, please input the required details in the Registration Form for your TIH Account.



To complete your account registration process, look out for a verification email from TIH sent to your email address.





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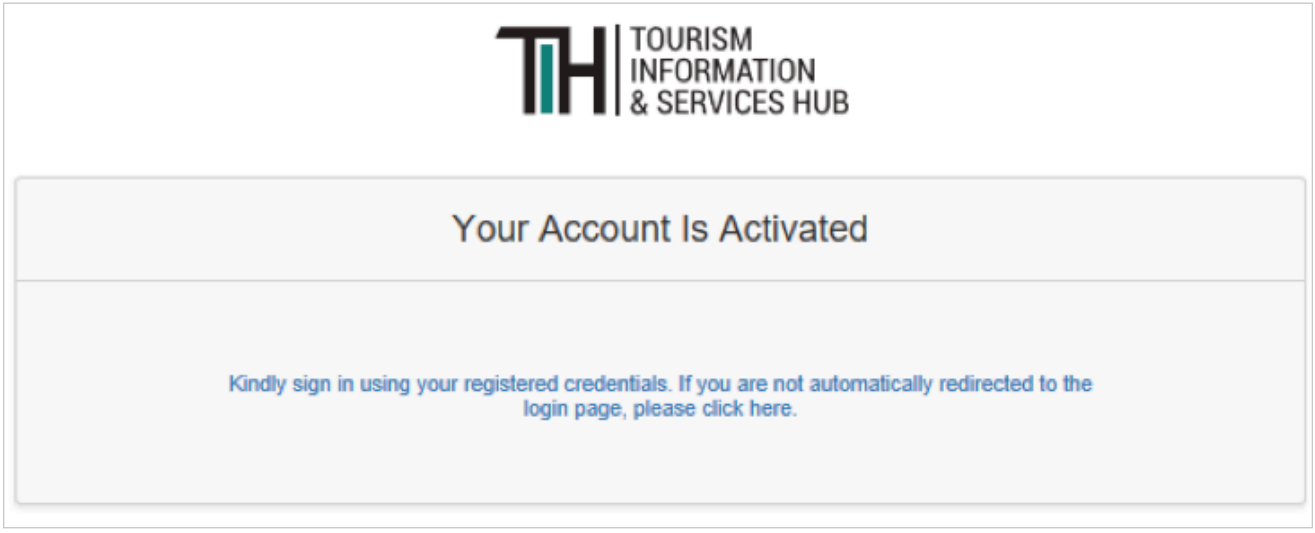
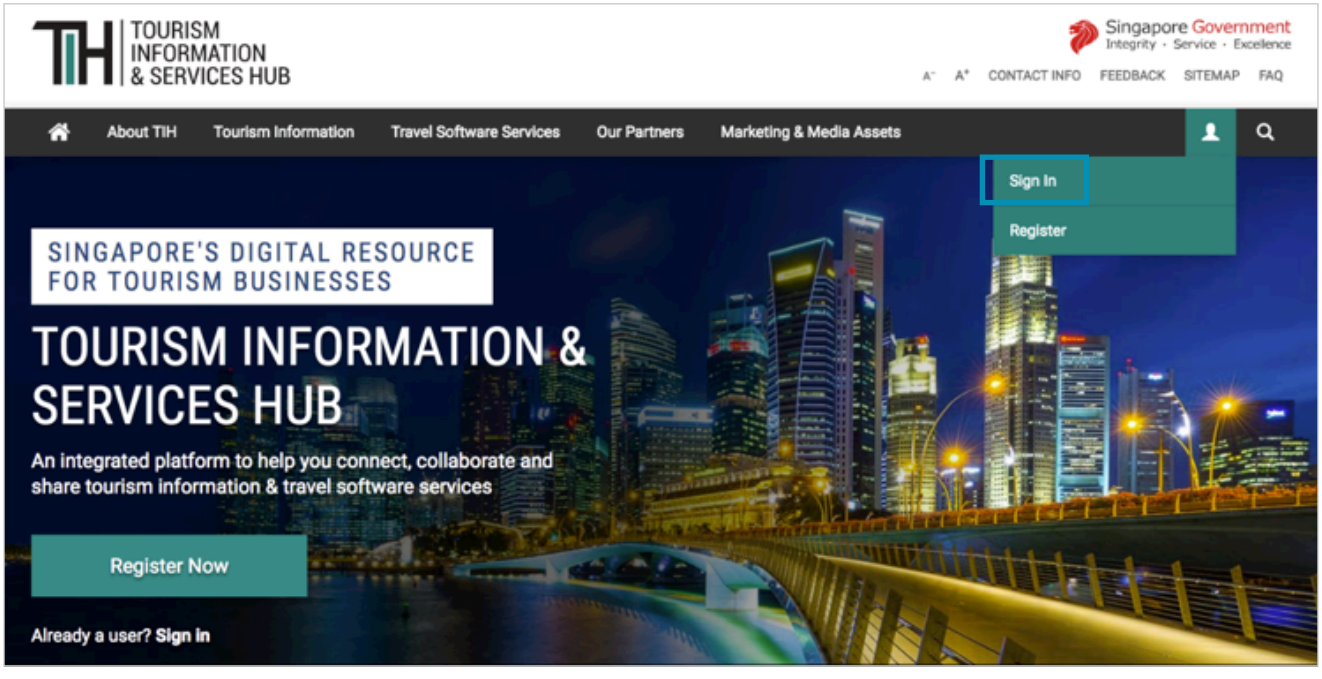
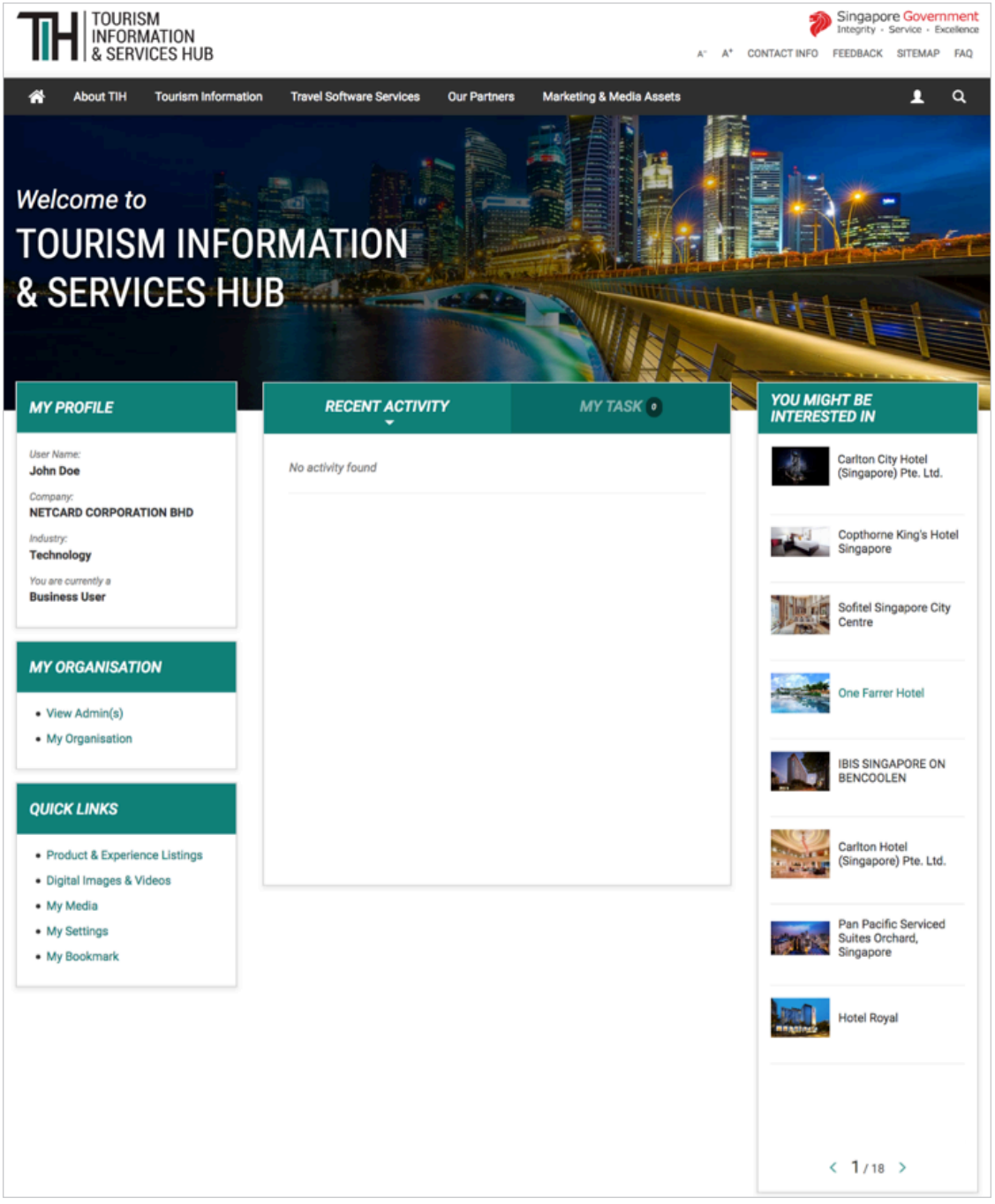
You will be re-directed to the login page once you have verified and activated your TIH account.



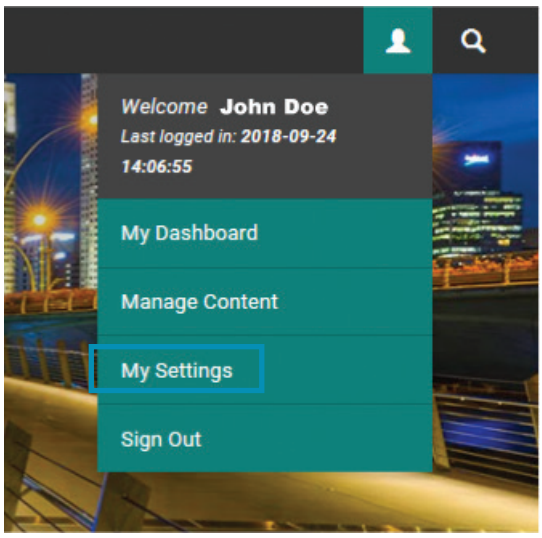


Upon logging in, you will see your Dashboard in TIH.



Start exploring or contributing your organisation's content

For business users who would like to access content in TIH through APIs, please request for an API key by checking the highlighted box in your profile settings. An API key will then be sent to you via email.



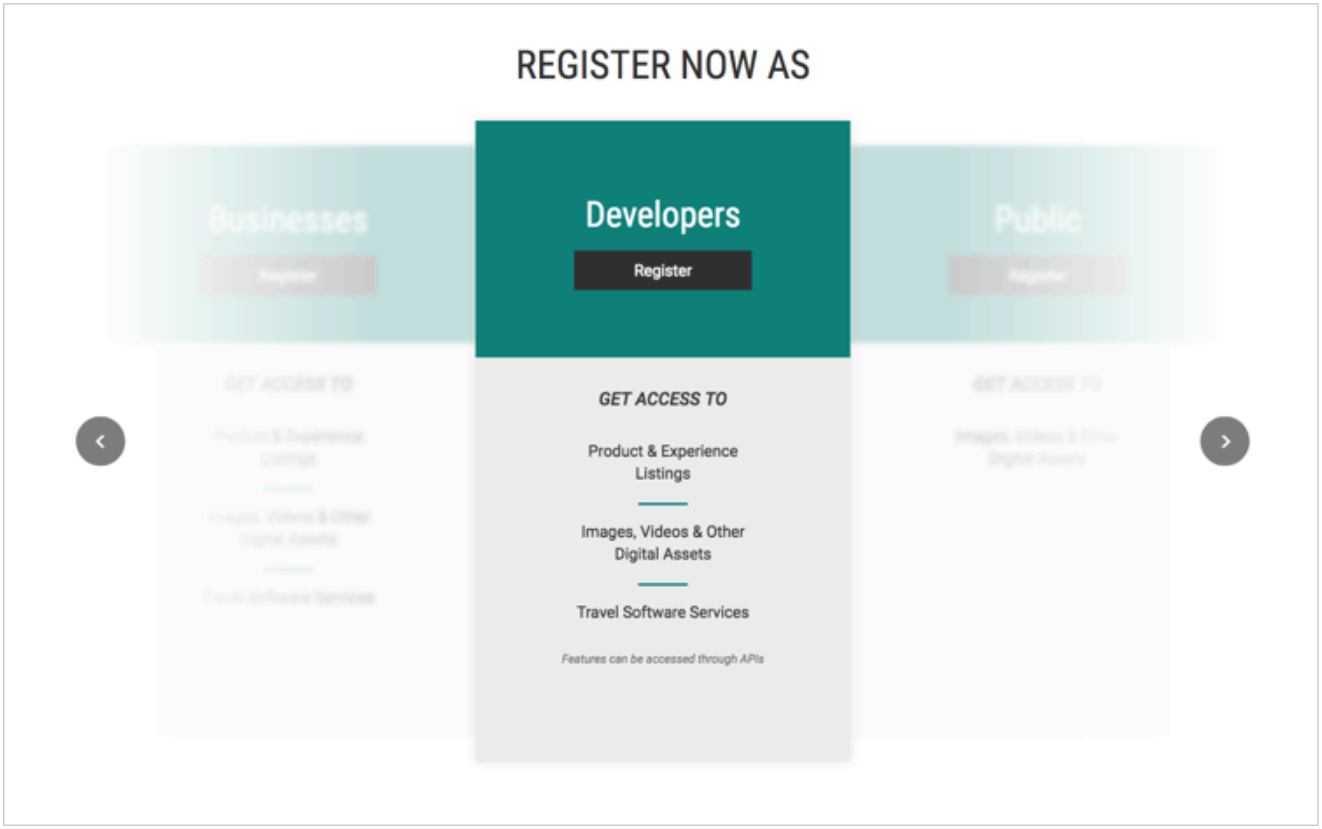
Note: Please check your spam folder if you are not able to locate this email.

What the Different Accounts Mean

Find out the different access rights based on your business account user role

Features		Local Business		Overseas Business
		Business Product Admin	Business Product User	Business User
Manage Users within Organisation	**Elevate** User Account	✓		
	Activate/ Deactivate User Accounts	✓		
Manage your organisation's information on TIH	**View** all content/media	✓	✓	✓
	Create my content/media	✓	✓	
	Update my content/media	✓	✓	
	Delete my content/media	✓	✓ (Approval from Business Product Admin required)	
	List my Organisation on Business Directory	✓		
	Request for API Key	✓		

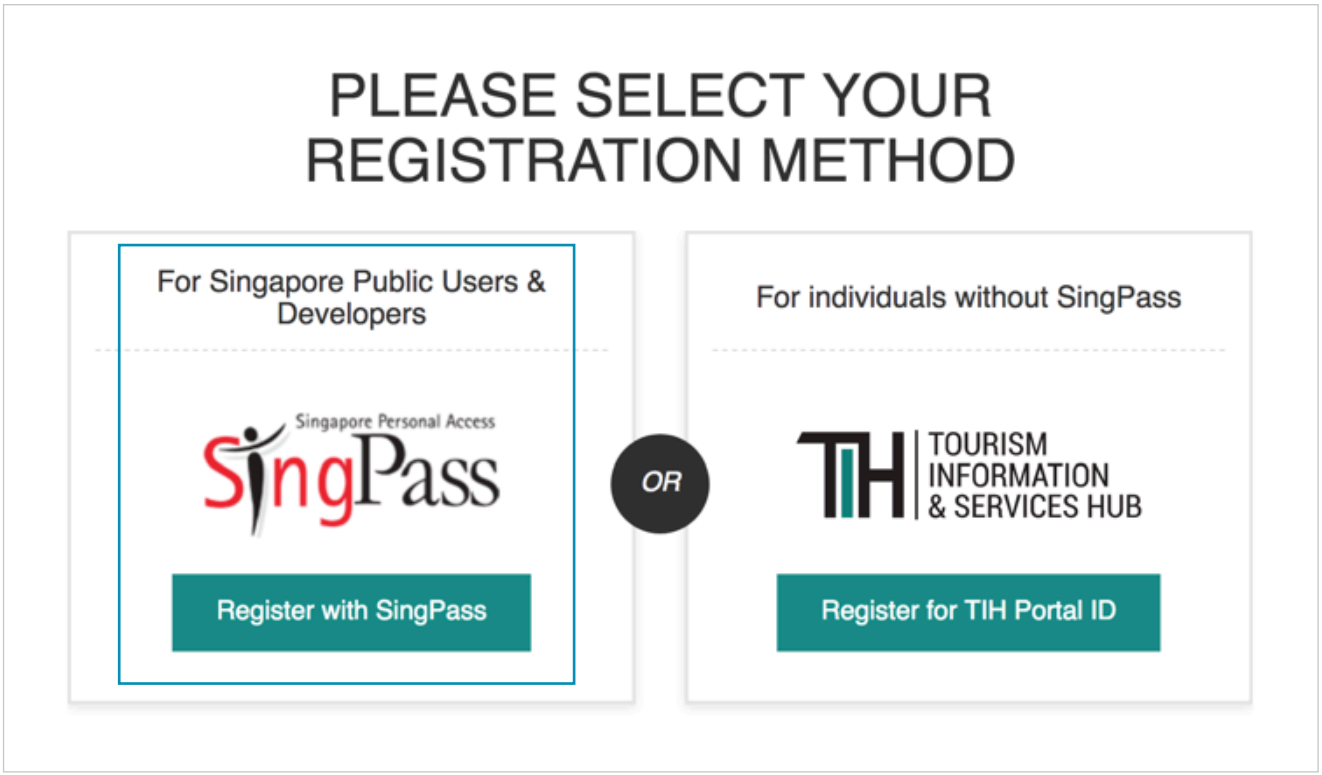
REGISTERING AS A DEVELOPER



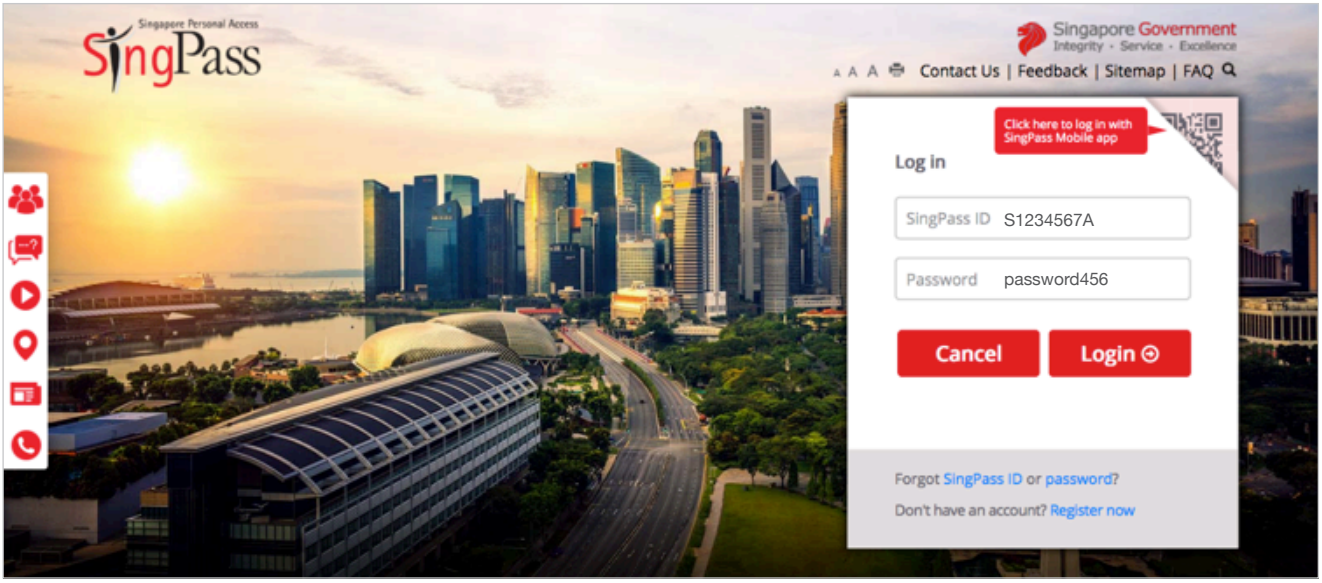
Steps to register

Register using SingPass

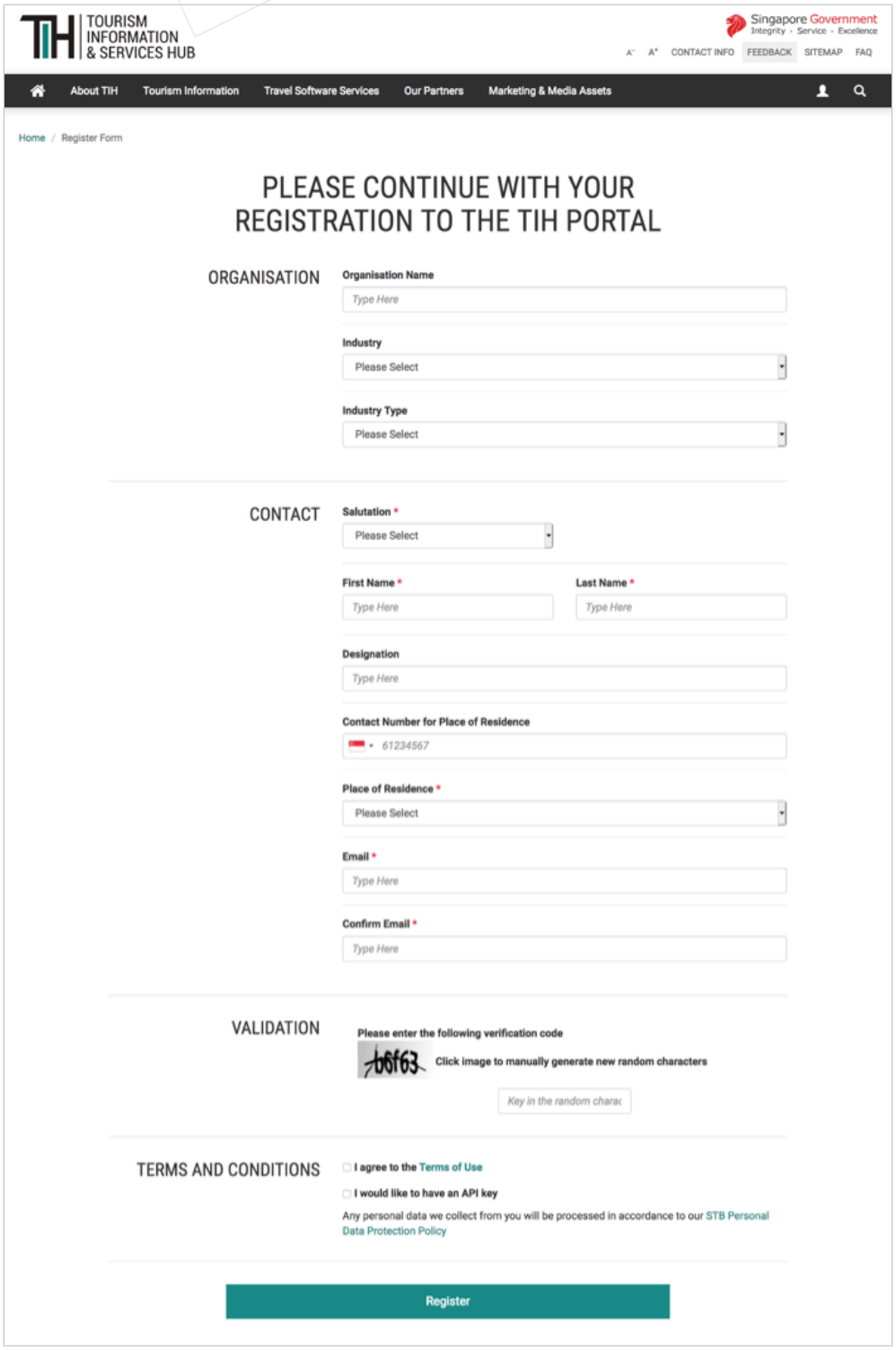
All Singapore residents with SingPass can register for a Developer account using their SingPass



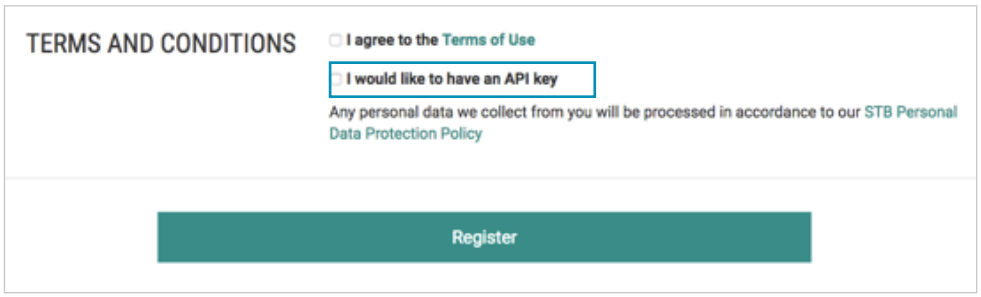
For users who select to register using SingPass, you will be redirected to the SingPass website. Please enter your login details accordingly.



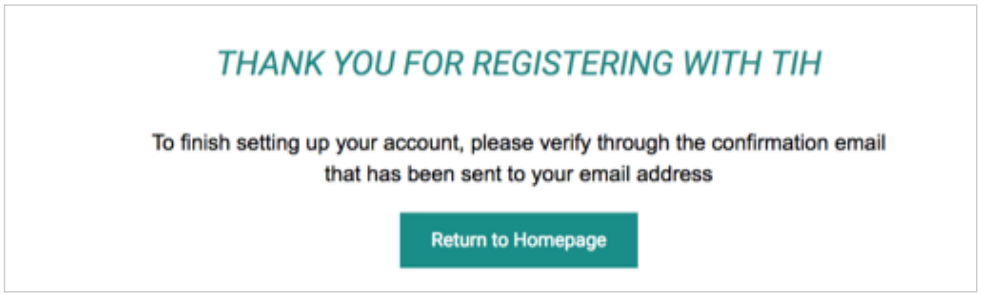
After logging in to SingPass, you will be directed to the TIH registration form to continue with your registration to the TIH Portal. Please fill in the required fields accordingly.

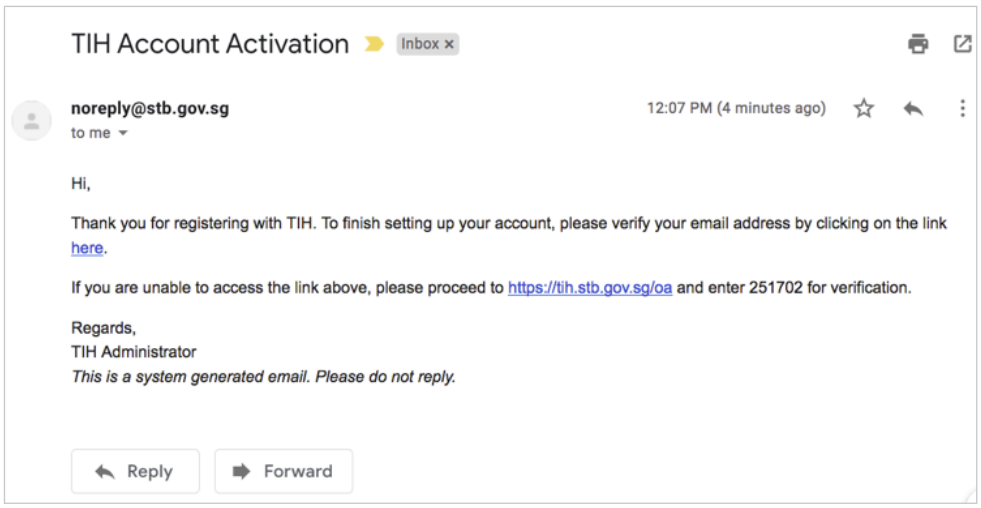


If you want to access content in TIH through APIs, please request for an API key by checking the highlighted box during registration or in your profile settings. An API key will then be sent to you via email after you have activated your account.



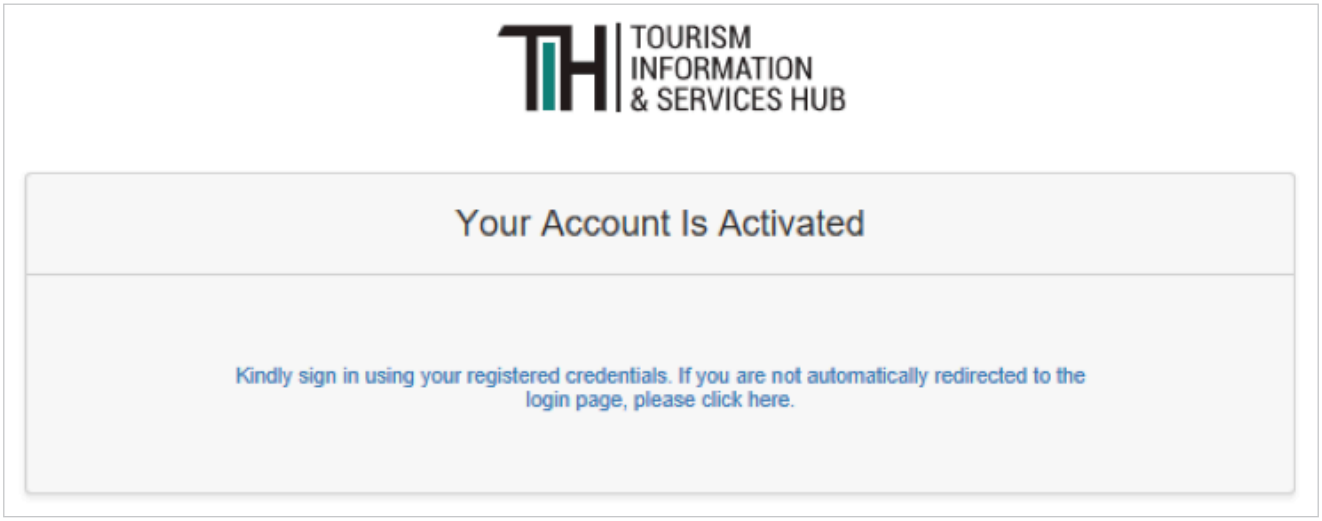
To complete your account registration process, look out for a verification email from TIH sent to your email address.



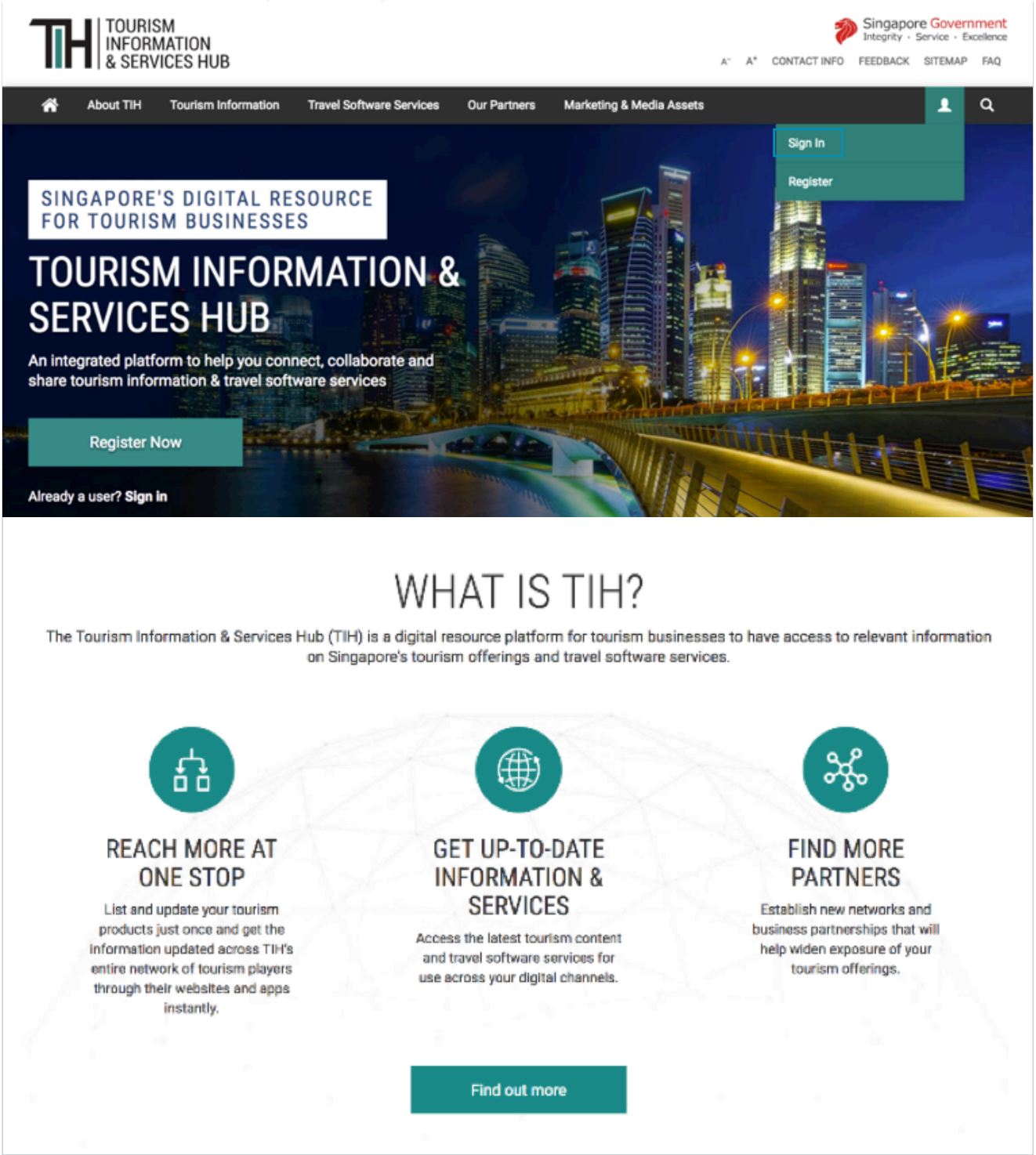


Note: Please check your spam folder if you are not able to locate this email.

You will be re-directed to the login page once you have verified and activated your TIH account.



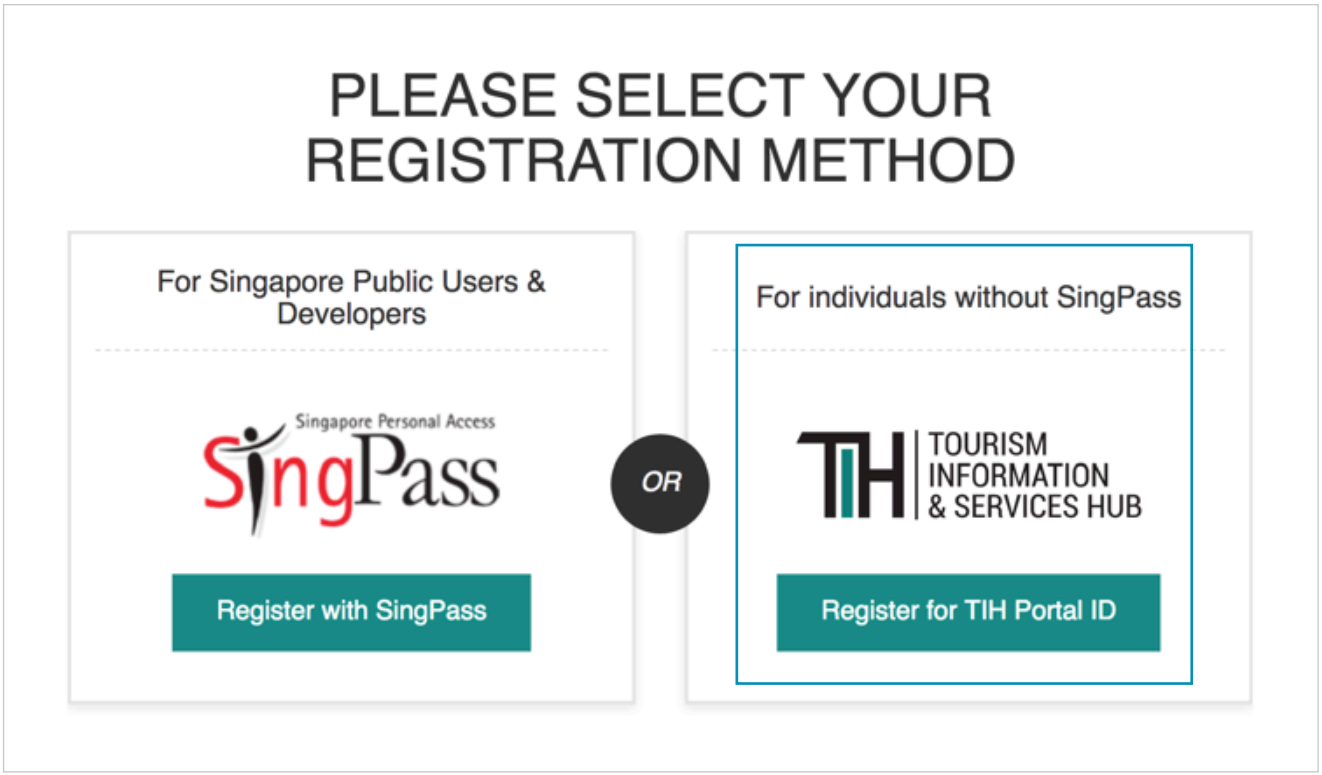
Upon logging in, you can start accessing TIH.



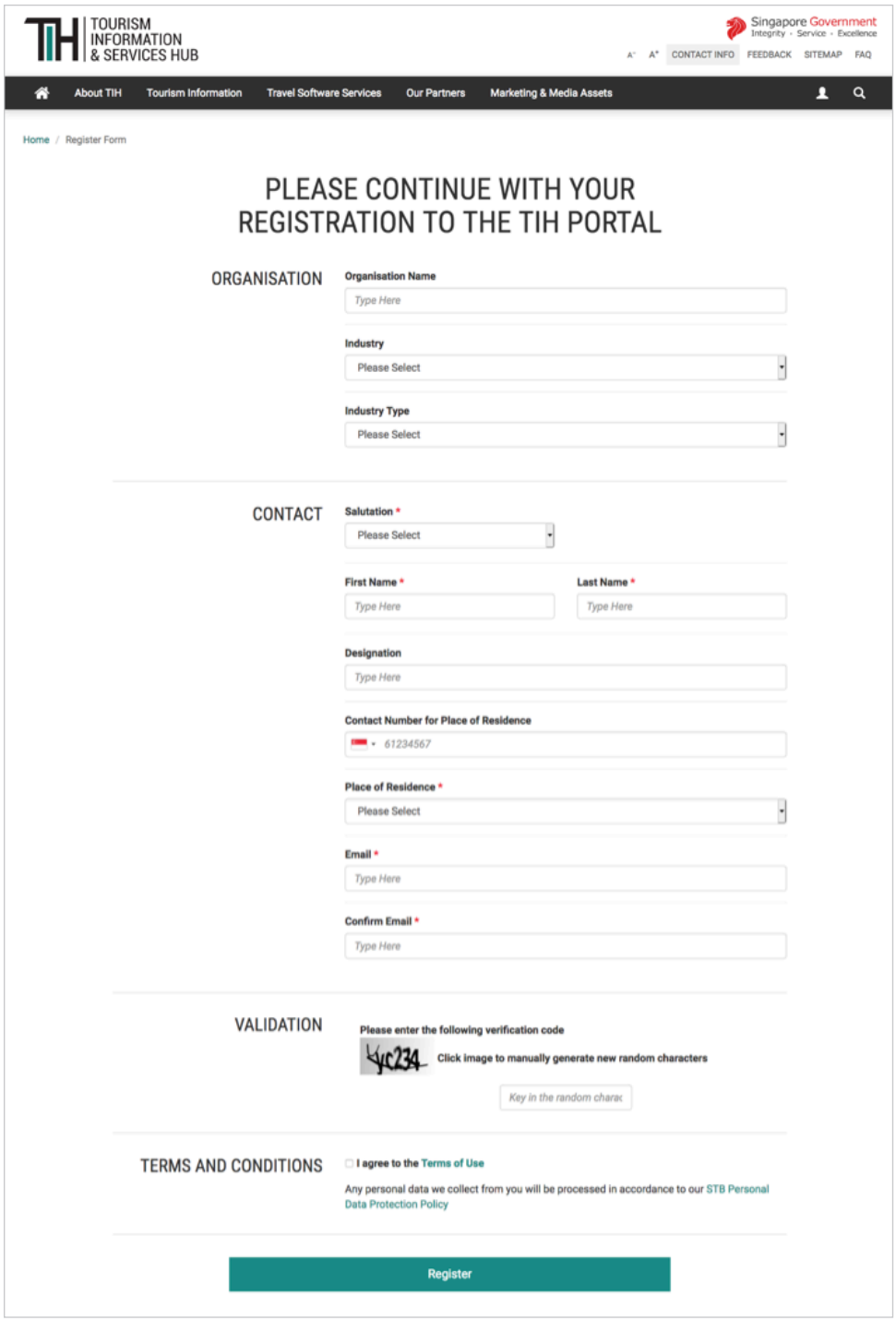
To start exploring TIH's list APIs,
please log on to the Developer portal at https://tih-dev.stb.gov.sg.

Register without SingPass

Individuals without SingPass (e.g. developers living outside Singapore) can register for a TIH Portal ID with a valid email address.



For individual who are registering without a SingPass, please input the required details in the registration form for your TIH Account.



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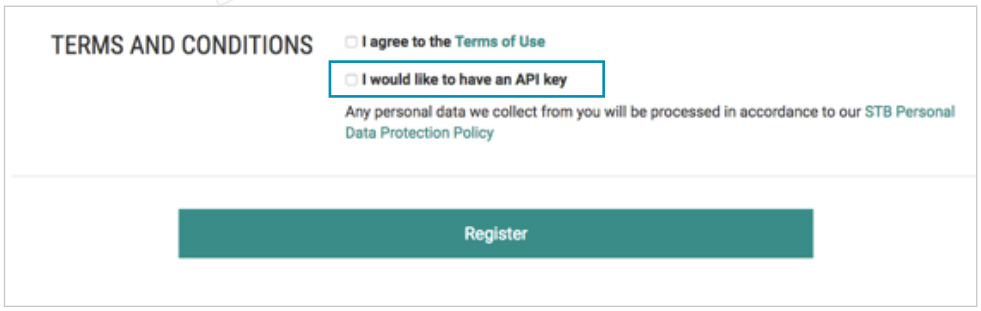

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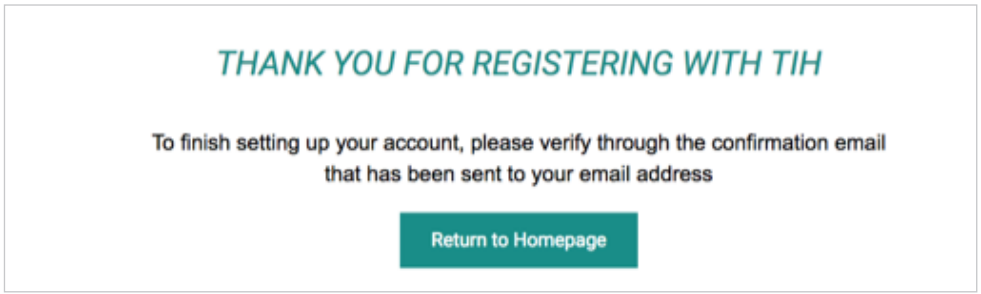

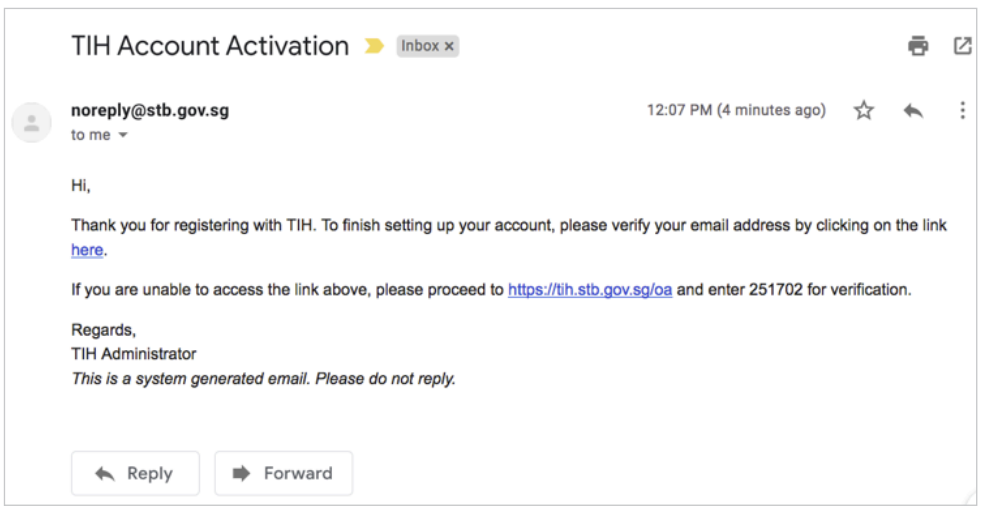

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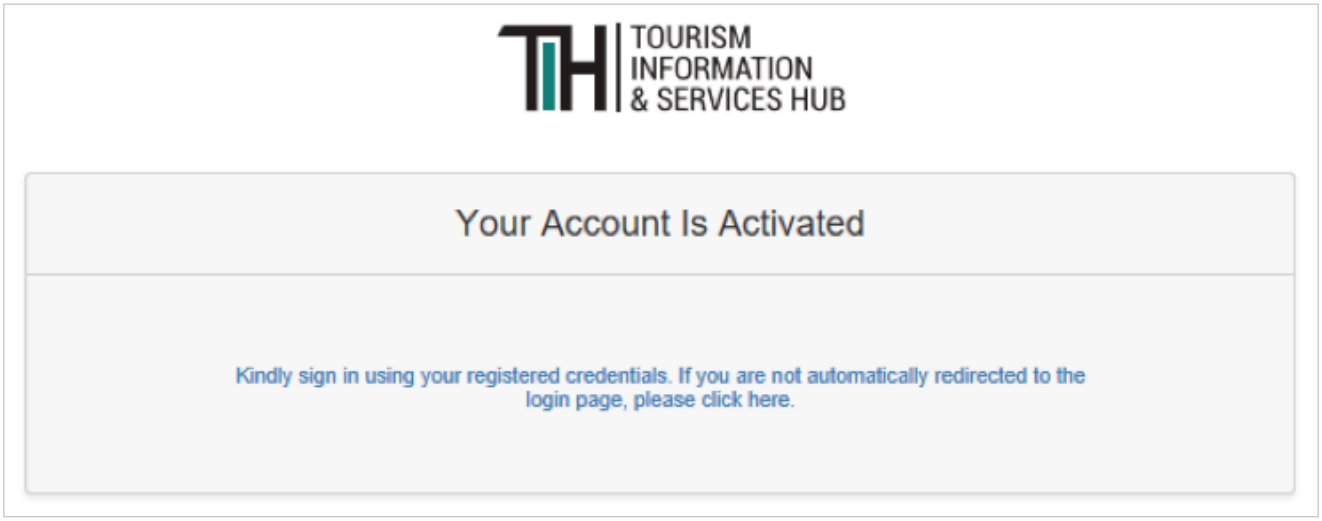
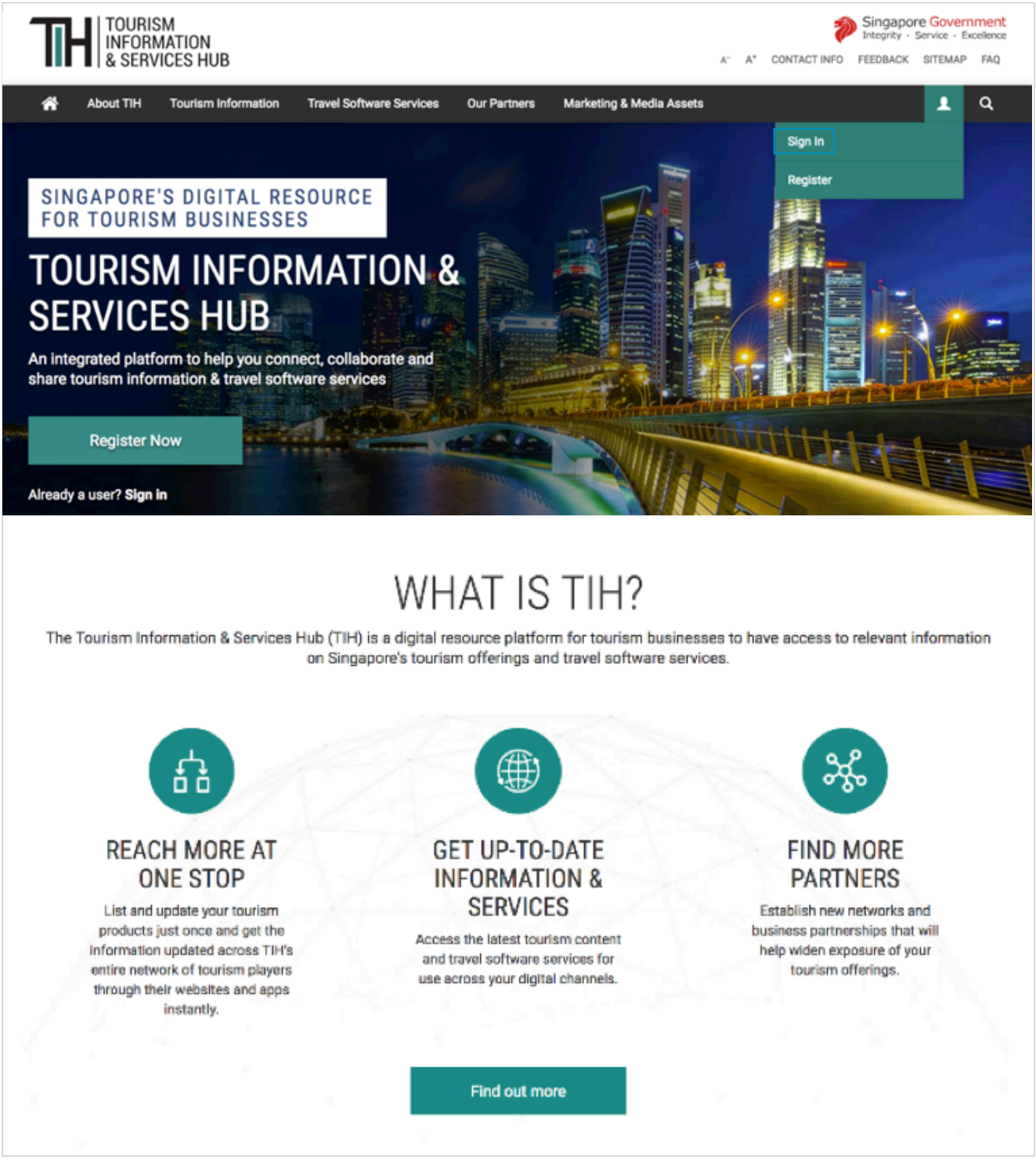


Upon logging in, you can start accessing TIH.



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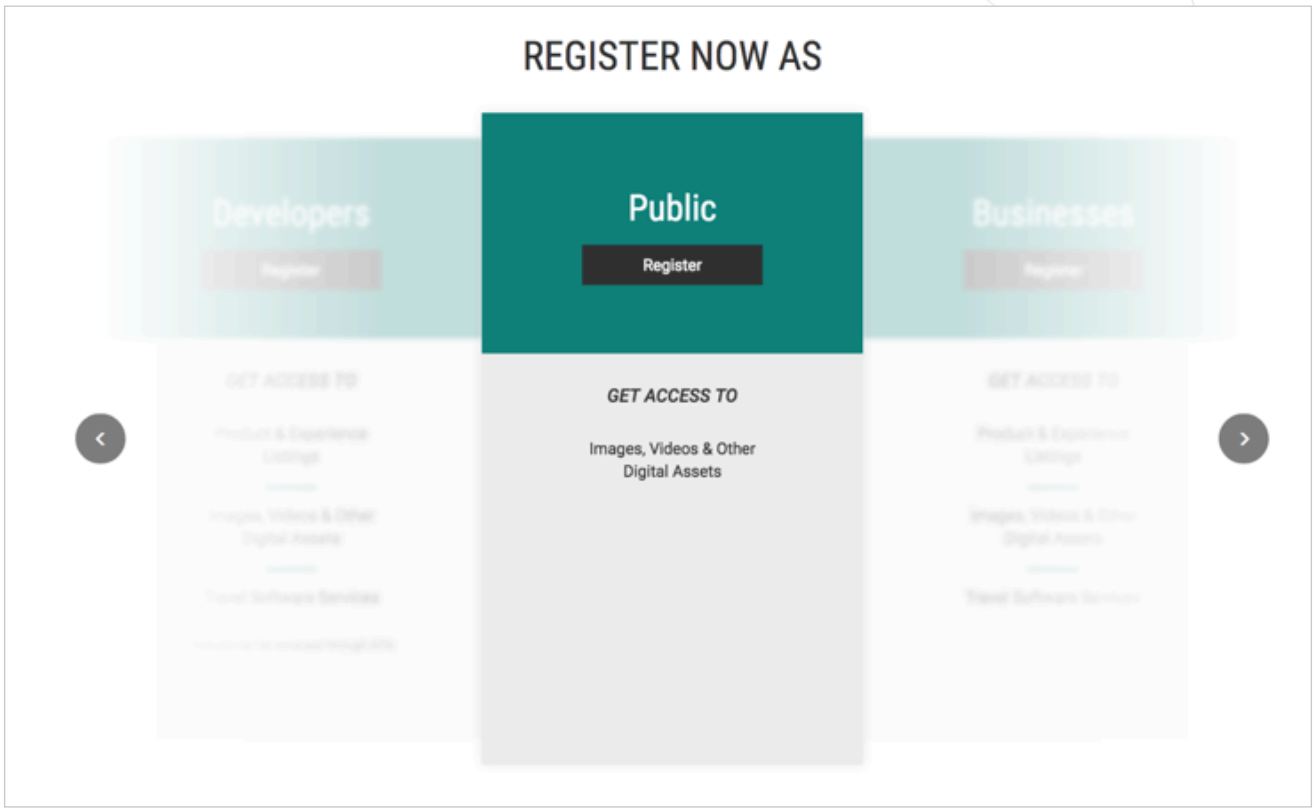
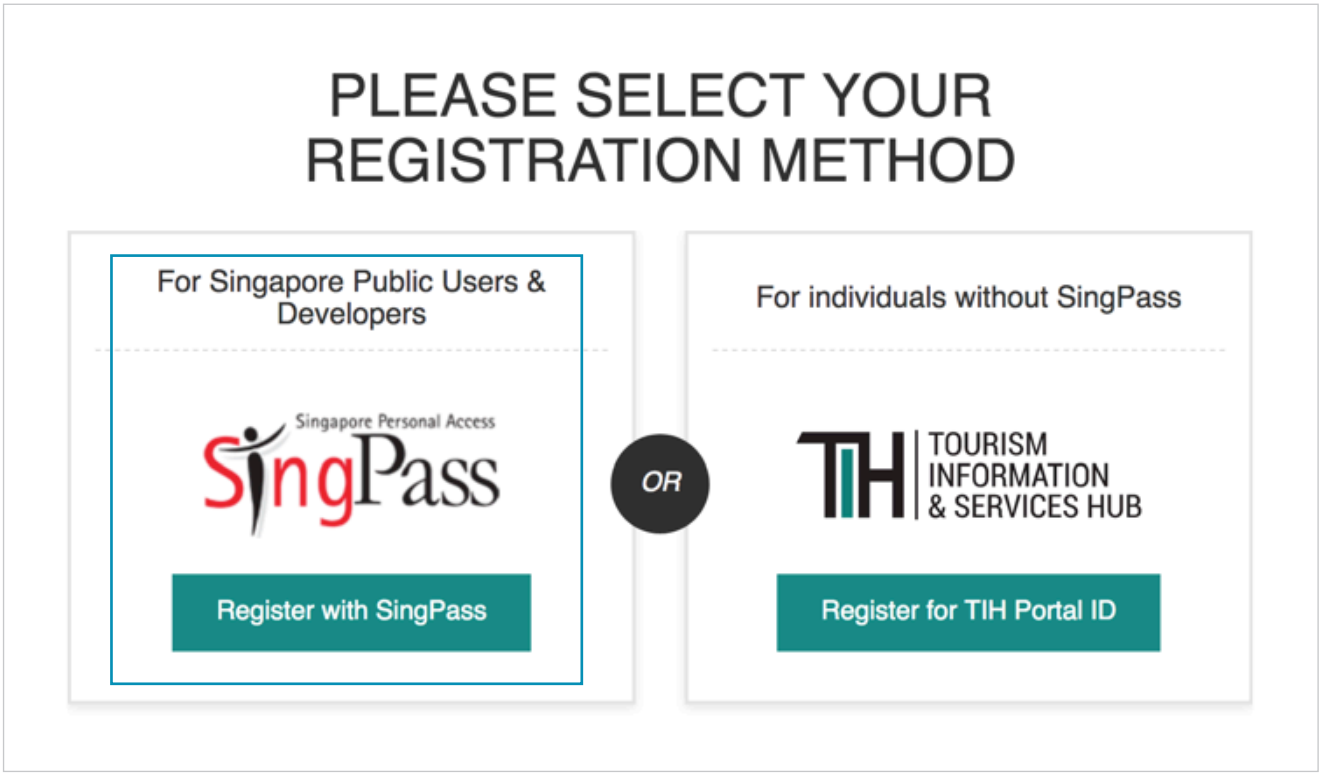
REGISTERING AS A PUBLIC USER



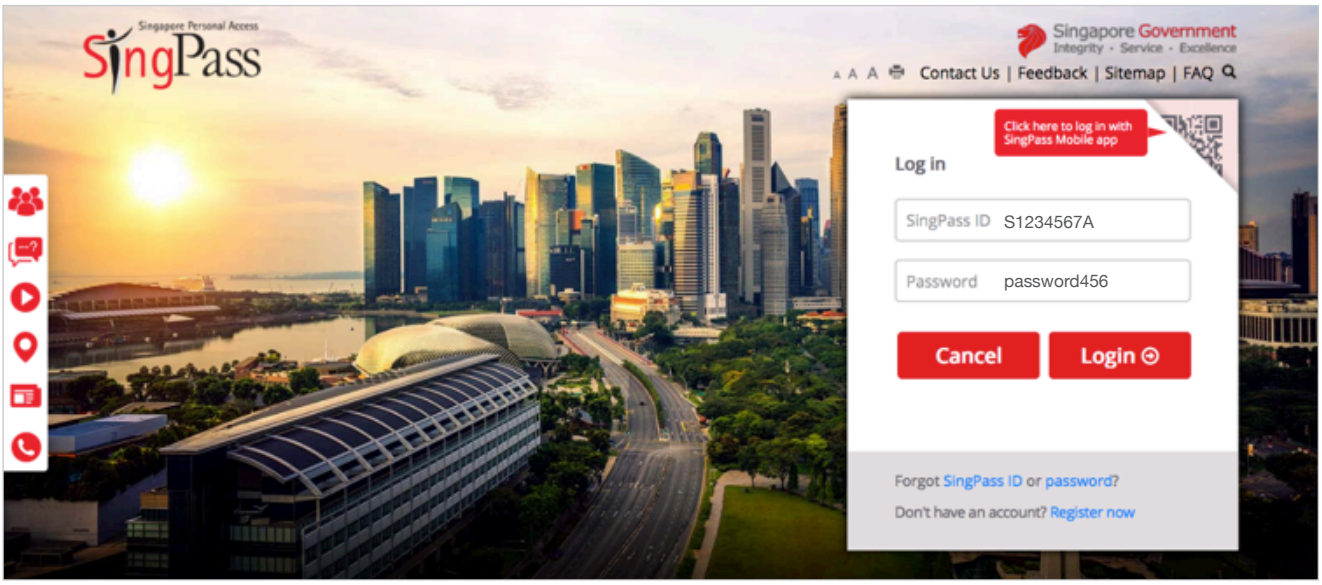
Steps to register

Register using SingPass

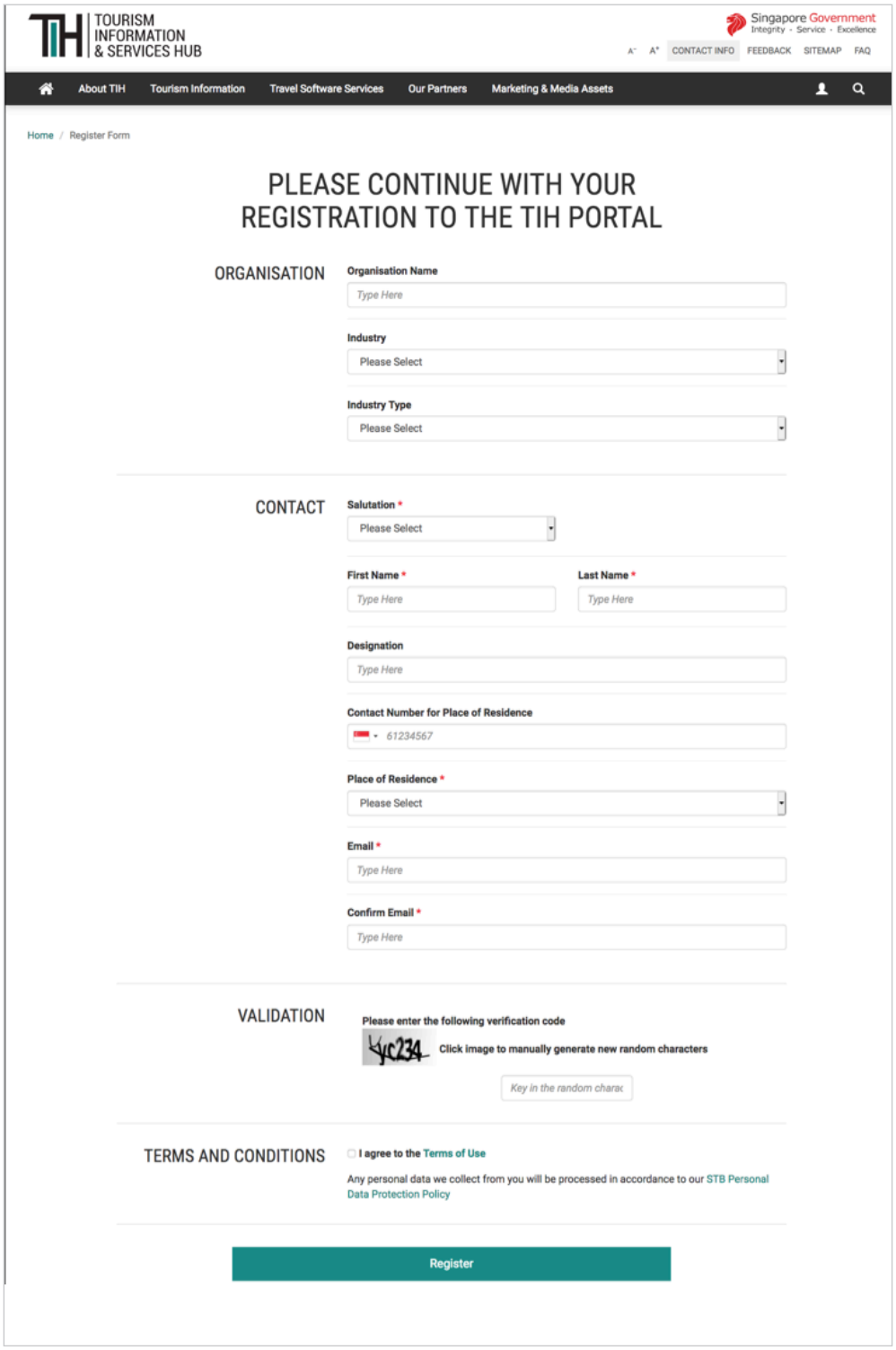
All Singaporeans with SingPass, can register for a Public account with their SingPass.



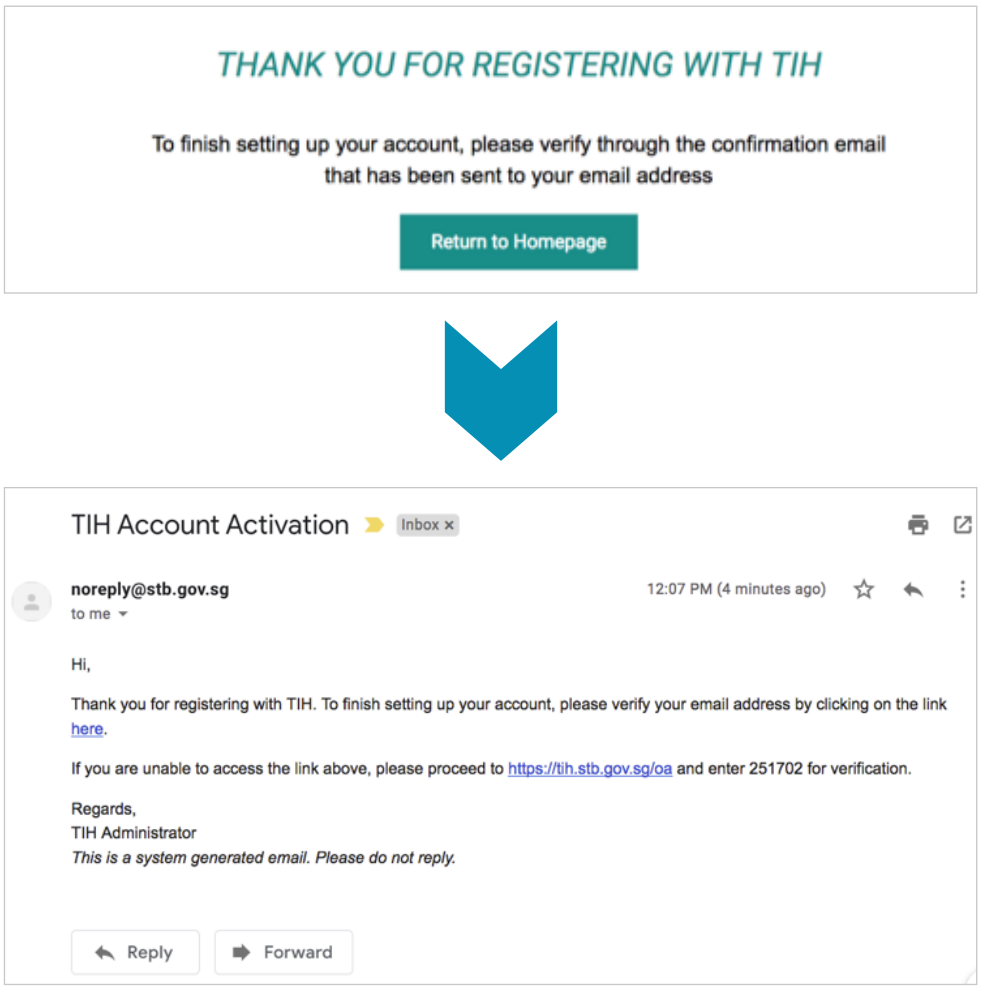
For users who had select to register using SingPass, you will be redirected to the SingPass website. Please enter your login details accordingly.



After logging in to SingPass, you will be directed to the TIH registration form to continue with your registration to the TIH Portal. Please fill in the required fields accordingly.



To complete your account registration process, look out for a verification email from TIH sent to your email address.



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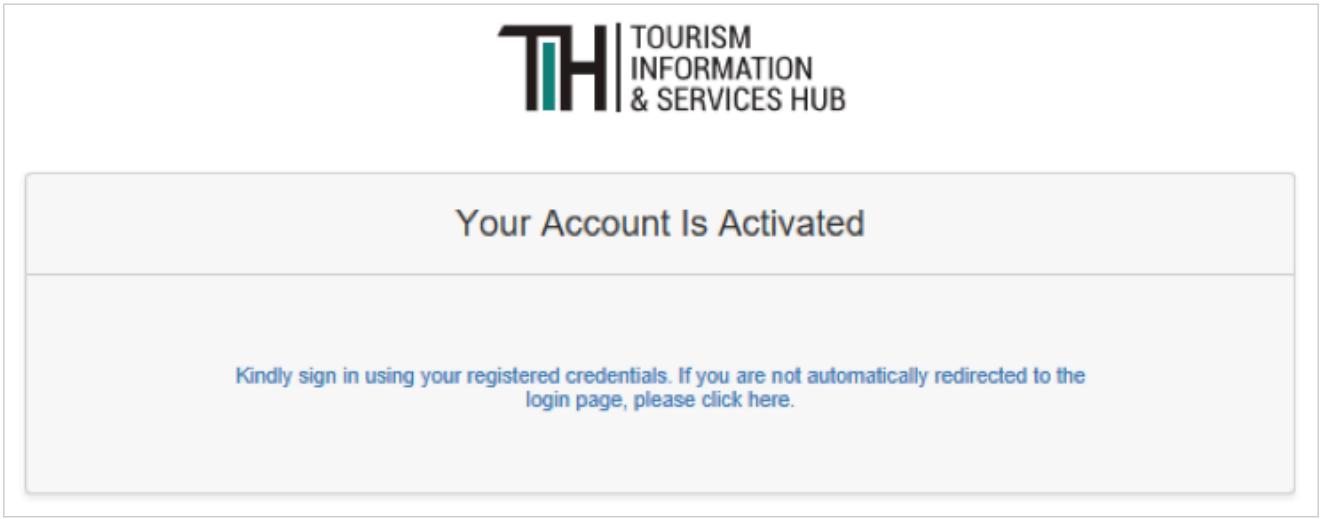

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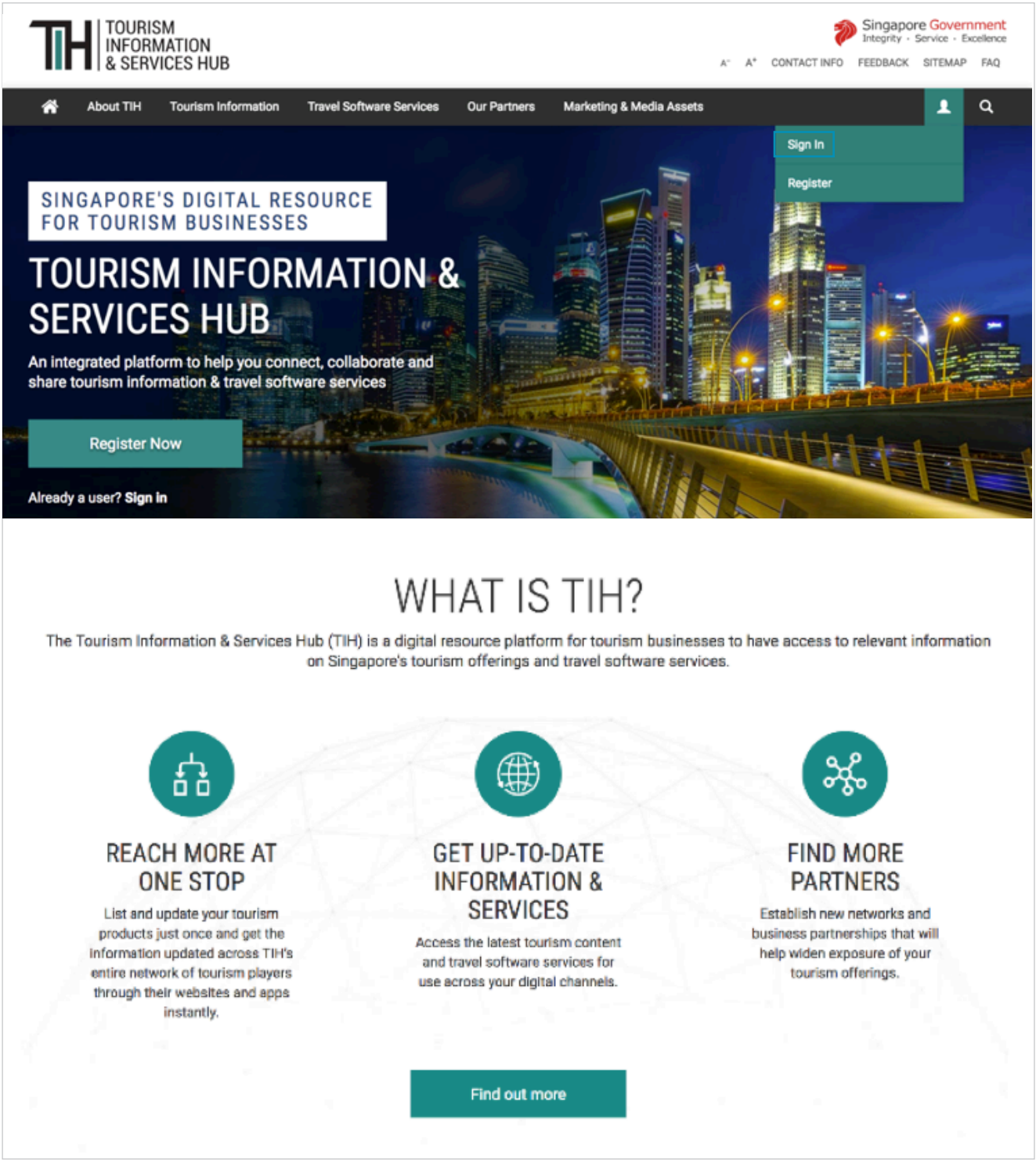
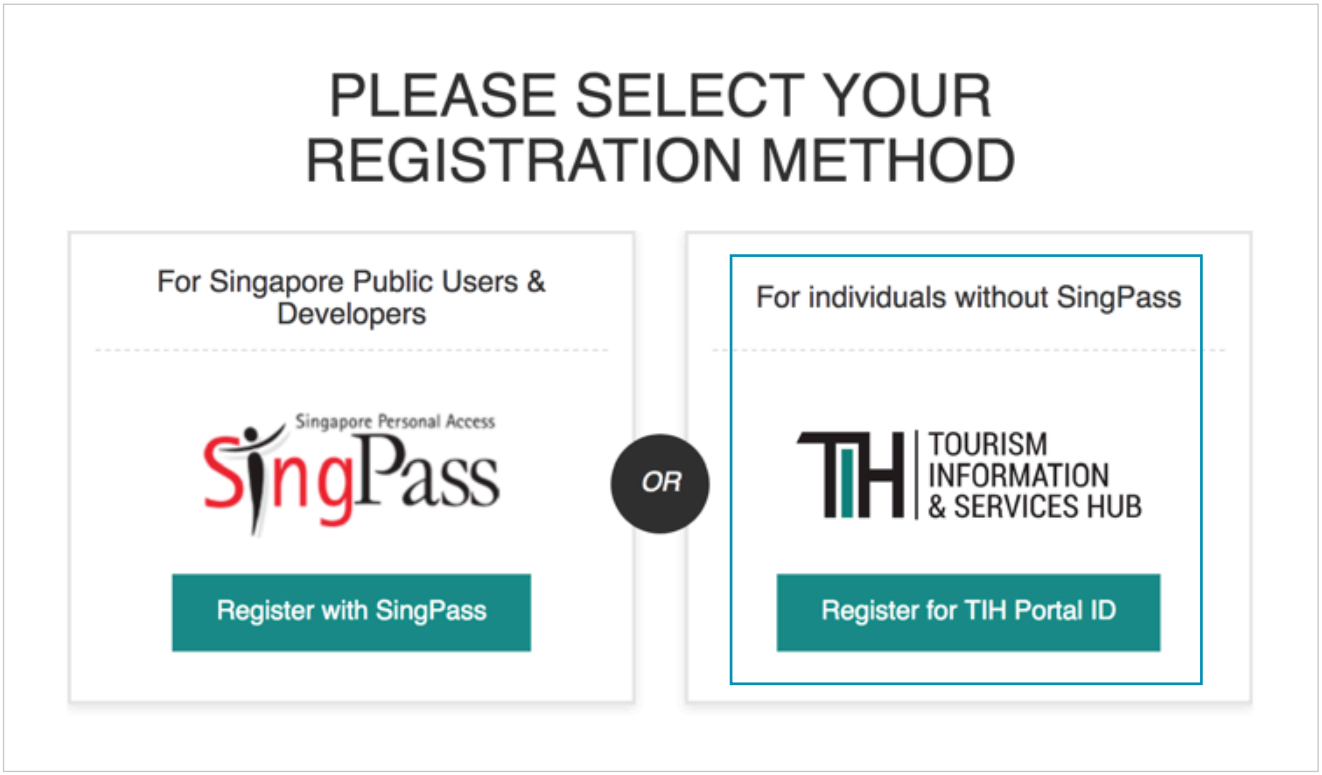
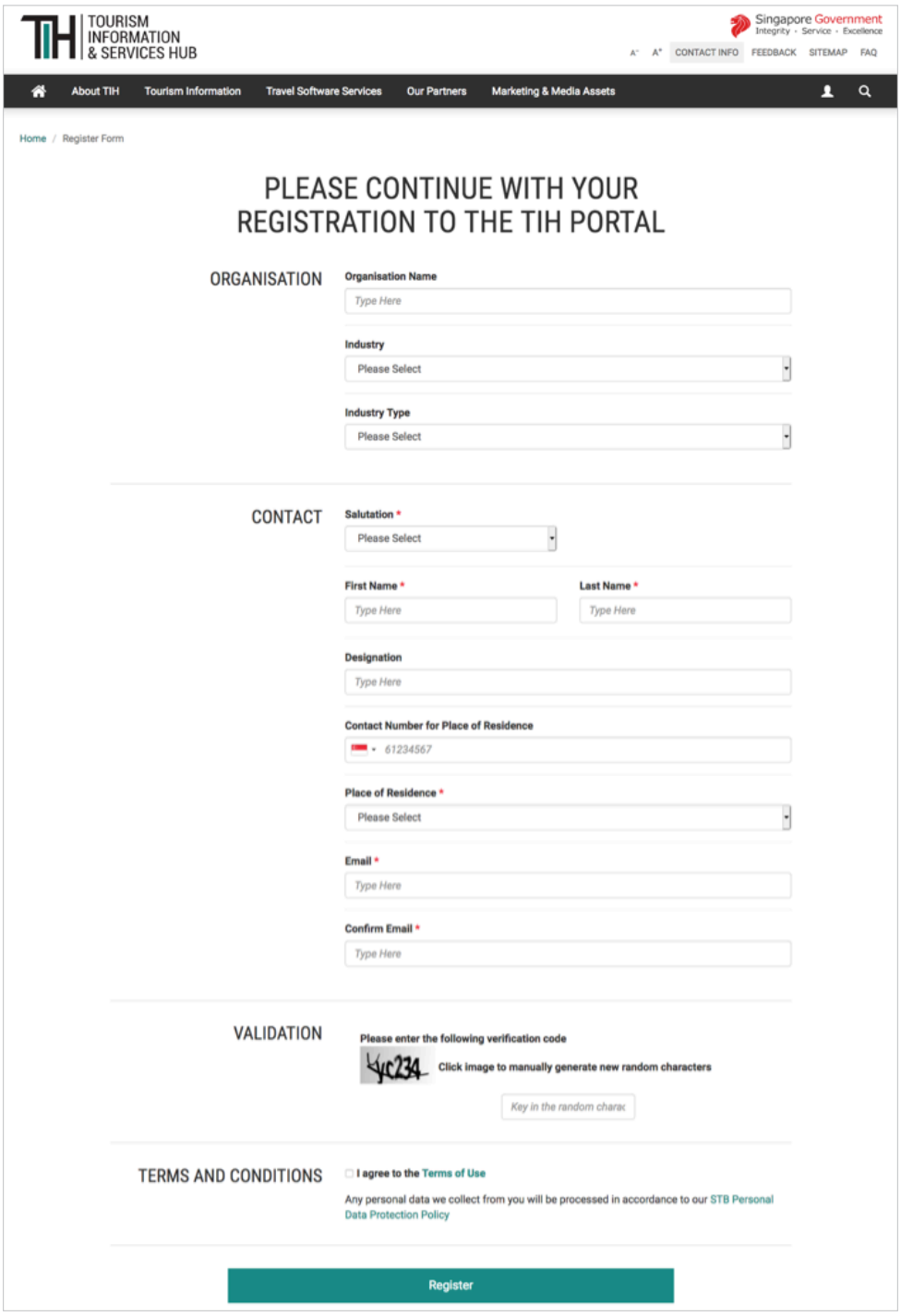


Register without SingPass

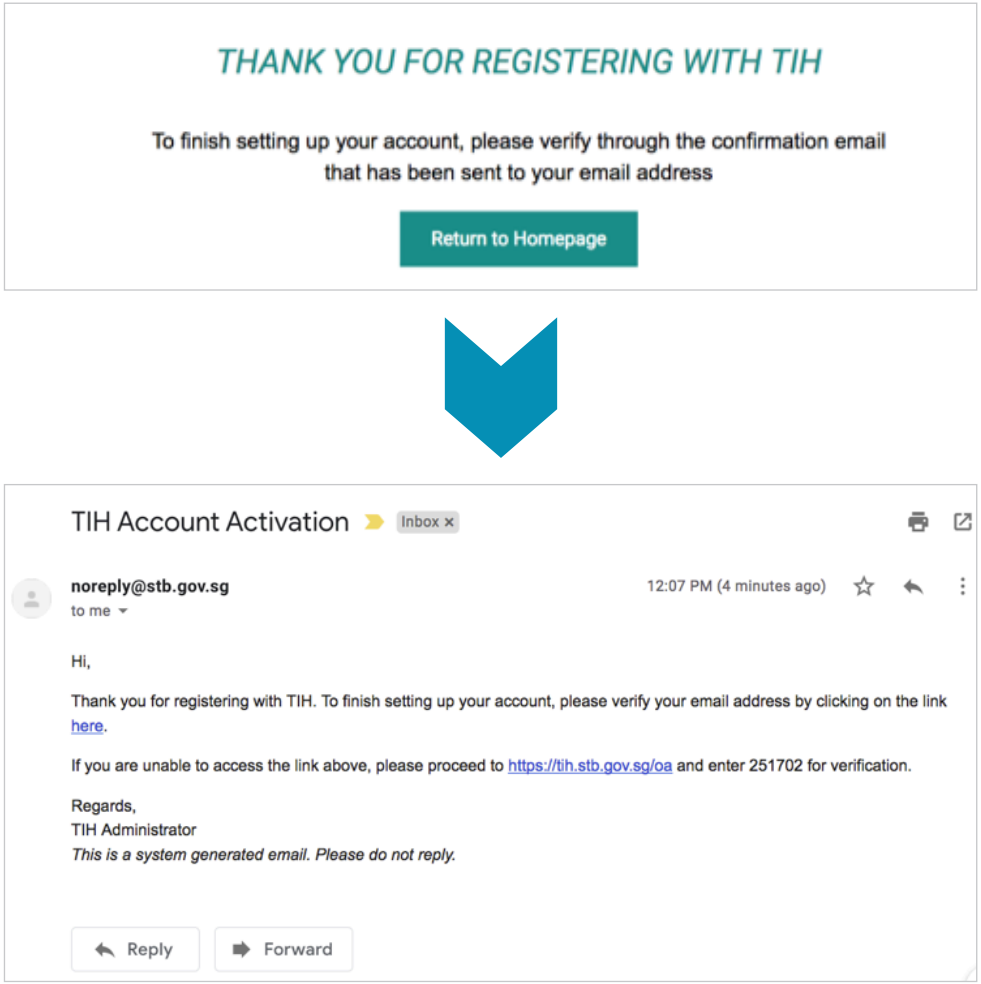
Individuals without SingPass (e.g. foreigners living outside Singapore) can register for a TIH Portal ID with a valid email address.



For individual who are registering without a SingPass (e.g. foreigners living outside Singapore), please input the required details in the registration form for your TIH Account.

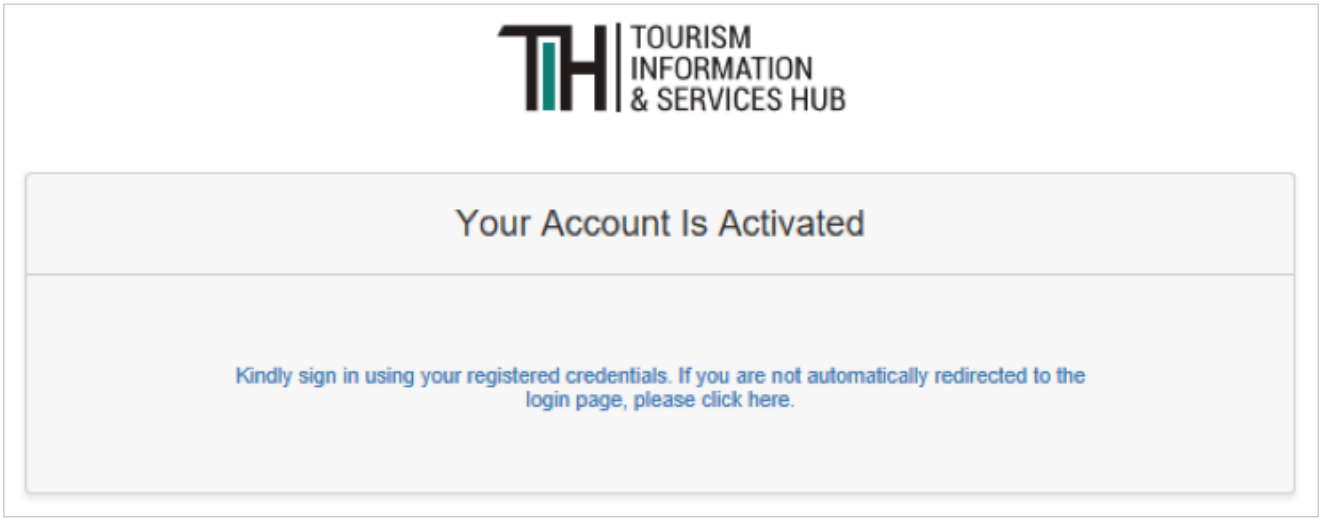


To complete your account registration process, look out for a verification email from TIH sent to your email address.

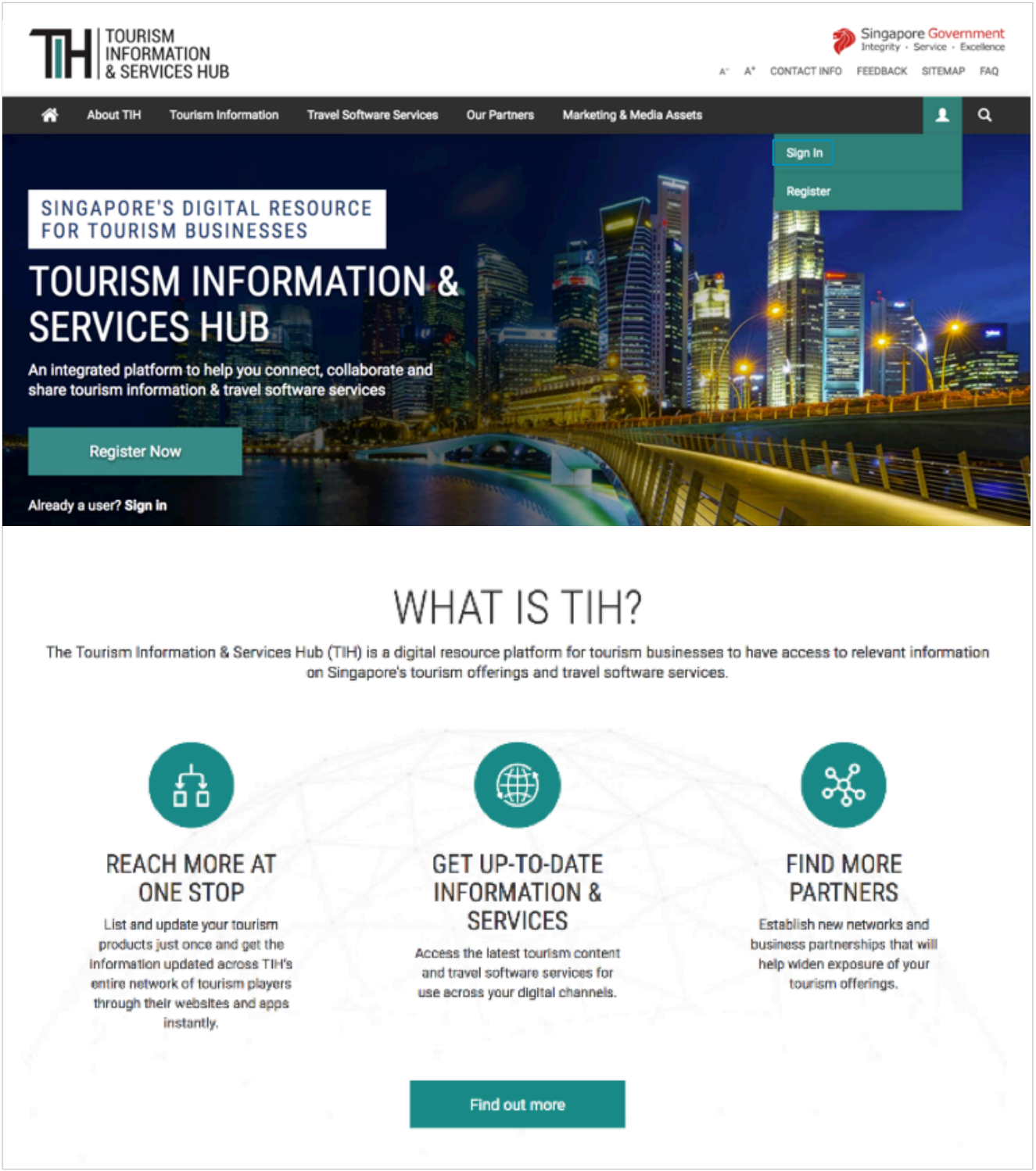


*Note: Please check your spam folder if you are not able to locate this email.

You will be re-directed to the login page once you have verified and activated your TIH account.



Upon logging in, you can start accessing TIH.



You have come to the end of the Registration Guide.

Start exploring our Tourism Information and Services Hub (TIH) for information on Singapore's tourism offerings and travel software services.

For more information or if you need further assistance, drop us an email at STB_TIH@stb.gov.sg

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